



Sun Fire™ V125 Server Administration Guide

Sun Microsystems, Inc.
www.sun.com

Part No. 819-7420-10
September 2006, Rev. A

Submit comments about this document at: <http://www.sun.com/hwdocs/feedback>

Copyright 2006 Sun Microsystems, Inc., 4150 Network Circle, Santa Clara, California 95054, U.S.A. All rights reserved.

Sun Microsystems, Inc. has intellectual property rights relating to technology that is described in this document. In particular, and without limitation, these intellectual property rights may include one or more of the U.S. patents listed at <http://www.sun.com/patents> and one or more additional patents or pending patent applications in the U.S. and in other countries.

This document and the product to which it pertains are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of the product or of this document may be reproduced in any form by any means without prior written authorization of Sun and its licensors, if any.

Third-party software, including font technology, is copyrighted and licensed from Sun suppliers.

Parts of the product may be derived from Berkeley BSD systems, licensed from the University of California. UNIX is a registered trademark in the U.S. and in other countries, exclusively licensed through X/Open Company, Ltd.

Sun, Sun Microsystems, the Sun logo, Sun Fire, SunVTS, Sun Enterprise Authentication Mechanism, StorEdge, SunATM, Java, OpenBoot, docs.sun.com, and Solaris are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and in other countries.

All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. in the U.S. and in other countries. Products bearing SPARC trademarks are based upon an architecture developed by Sun Microsystems, Inc.

The OPEN LOOK and Sun™ Graphical User Interface was developed by Sun Microsystems, Inc. for its users and licensees. Sun acknowledges the pioneering efforts of Xerox in researching and developing the concept of visual or graphical user interfaces for the computer industry. Sun holds a non-exclusive license from Xerox to the Xerox Graphical User Interface, which license also covers Sun's licensees who implement OPEN LOOK GUIs and otherwise comply with Sun's written license agreements.

U.S. Government Rights—Commercial use. Government users are subject to the Sun Microsystems, Inc. standard license agreement and applicable provisions of the FAR and its supplements.

DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID.

Copyright 2006 Sun Microsystems, Inc., 4150 Network Circle, Santa Clara, Californie 95054, Etats-Unis. Tous droits réservés.

Sun Microsystems, Inc. a les droits de propriété intellectuels relatants à la technologie qui est décrit dans ce document. En particulier, et sans la limitation, ces droits de propriété intellectuels peuvent inclure un ou plus des brevets américains énumérés à <http://www.sun.com/patents> et un ou les brevets plus supplémentaires ou les applications de brevet en attente dans les Etats-Unis et dans les autres pays.

Ce produit ou document est protégé par un copyright et distribué avec des licences qui en restreignent l'utilisation, la copie, la distribution, et la décompilation. Aucune partie de ce produit ou document ne peut être reproduite sous aucune forme, par quelque moyen que ce soit, sans l'autorisation préalable et écrite de Sun et de ses bailleurs de licence, s'il y en a.

Le logiciel détenu par des tiers, et qui comprend la technologie relative aux polices de caractères, est protégé par un copyright et licencié par des fournisseurs de Sun.

Des parties de ce produit pourront être dérivées des systèmes Berkeley BSD licenciés par l'Université de Californie. UNIX est une marque déposée aux Etats-Unis et dans d'autres pays et licenciée exclusivement par X/Open Company, Ltd.

Sun, Sun Microsystems, le logo Sun, Sun Fire, SunVTS, Sun Enterprise Authentication Mechanism, StorEdge, SunATM, Java, OpenBoot, docs.sun.com, et Solaris sont des marques de fabrique ou des marques déposées de Sun Microsystems, Inc. aux Etats-Unis et dans d'autres pays.

Toutes les marques SPARC sont utilisées sous licence et sont des marques de fabrique ou des marques déposées de SPARC International, Inc. aux Etats-Unis et dans d'autres pays. Les produits portant les marques SPARC sont basés sur une architecture développée par Sun Microsystems, Inc.

L'interface d'utilisation graphique OPEN LOOK et Sun™ a été développée par Sun Microsystems, Inc. pour ses utilisateurs et licenciés. Sun reconnaît les efforts de pionniers de Xerox pour la recherche et le développement du concept des interfaces d'utilisation visuelle ou graphique pour l'industrie de l'informatique. Sun détient une licence non exclusive de Xerox sur l'interface d'utilisation graphique Xerox, cette licence couvrant également les licenciées de Sun qui mettent en place l'interface d'utilisation graphique OPEN LOOK et qui en outre se conforment aux licences écrites de Sun.

LA DOCUMENTATION EST FOURNIE "EN L'ÉTAT" ET TOUTES AUTRES CONDITIONS, DECLARATIONS ET GARANTIES EXPRESSES OU TACITES SONT FORMELLEMENT EXCLUES, DANS LA MESURE AUTORISEE PAR LA LOI APPLICABLE, Y COMPRIS NOTAMMENT TOUTE GARANTIE IMPLICITE RELATIVE A LA QUALITE MARCHANDE, A L'APTITUDE A UNE UTILISATION PARTICULIERE OU A L'ABSENCE DE CONTREFAÇON.



Contents

Preface xiii

1. Introduction 1

Bezel Features 1

Server Status Indicators 2

▼ To Turn the Locator Indicator On 3

▼ To Turn the Locator Indicator Off 3

▼ To Display Locator Indicator Status 3

Front Panel 4

On/Standby Button 4

Controlling Server Power States 4

Hard Drive 5

DVD Drive 6

System Configuration Card 6

Back Panel Features 9

I/O Ports 9

Network Status Indicators 9

USB Ports 11

External SCSI Port 11

Power Supply Unit 11

System Prompts 12

2. Removing and Replacing Components 15

Replaceable Components 16

Avoiding Electrostatic Discharge 16

- ▼ To Avoid Electrostatic Discharge While Working on the Front Panel 16

Opening the Front Bezel 16

- ▼ To Open the Front Bezel 17

Controlling Server Power 17

- ▼ To Power On the Server 18
- ▼ To Power Off the Server 18

Swapping a System Configuration Card Between Servers 19

- ▼ To Swap the System Configuration Card 19

Removing and Replacing the Hard Drive 20

- ▼ To Remove a Hard Drive 21
- ▼ To Replace a Hard Drive 22
- ▼ To Install a SCSI Hard Drive With Solaris Running 22
- ▼ To Remove a SCSI Hard Drive With the Solaris OS Running 24

Removing and Replacing the DVD Drive 25

- ▼ To Remove the DVD Drive 26
- ▼ To Replace the DVD Drive 26

3. Sun Advanced Lights Out Manager 29

Sun Advanced Lights Out Manager 29

Email Delivery Alerts 30

What ALOM Monitors 30

Automatic Server Restart 31

ALOM Management Ports 32

Setting the `admin` Password 33

▼ To Set the admin Password	33
Basic ALOM Functions	33
▼ To Switch to the ALOM Prompt	33
▼ To Switch to the Server Console Prompt	34
▼ To Set the Serial Port Speed Back to the Default	34
scadm resetrsc Command	35
TTYB Console Output	35
4. Sun Management Center	37
Sun Management Center	37
How Sun Management Center Works	38
Other Sun Management Center Features	38
Informal Tracking	38
Hardware Diagnostic Suite	39
Interoperability – Third-Party Monitoring Tools	39
Using Sun Management Center	39
Obtaining the Latest Information	39
Hardware Diagnostic Suite	39
When to Run Hardware Diagnostic Suite	40
Requirements for Using Hardware Diagnostic Suite	40
5. SunVTS	41
SunVTS	41
SunVTS Software and Security	42
Using SunVTS	42
▼ To Find Out If SunVTS Is Installed	43
Installing SunVTS	44
Viewing SunVTS Documentation	44
6. Diagnostics	45

Overview of Diagnostic Tools	46
Status Indicators	47
Sun Advanced Lights Out Manager	47
POST Diagnostics	48
▼ To Start POST Diagnostics – Method 1	49
▼ To Start POST Diagnostics – Method 2	49
Controlling POST Diagnostics	50
OpenBoot Diagnostics	52
▼ To Start OpenBoot Diagnostics	52
Controlling OpenBoot Diagnostics Tests	53
test and test-all Commands	54
What OpenBoot Diagnostics Error Messages Tell You	55
OpenBoot Commands	56
probe-scsi Command	56
probe-ide Command	57
show-devs Command	57
▼ To Run OpenBoot Commands	59
Operating System Diagnostic Tools	59
Error and System Message Log Files	60
Solaris System Information Commands	60
prtconf command	60
prtdiag Command	61
prtfru Command	63
psrinfo Command	65
showrev Command	65
▼ To Run Solaris System Information Commands	66
Recent Diagnostic Test Results	67
▼ To View Recent Test Results	67

OpenBoot Configuration Variables 67

- ▼ To View OpenBoot Configuration Variables 67

- ▼ To Set OpenBoot Configuration Variables 68

Additional Diagnostic Tests for Specific Devices 68

Using the `probe-scsi` Command to Confirm That Hard Drives Are Active 69

Using `probe-ide` Command to Confirm That the DVD or CD-ROM Drive Is Connected 70

Using `watch-net` and `watch-net-all` Commands to Check the Network Connections 70

Automatic System Recovery 71

Auto-Boot Options 72

- ▼ To Set the Switches 73

Error Handling Summary 73

Reset Scenarios 74

- ▼ To Enable ASR 74

- ▼ To Disable ASR 75

Figures

FIGURE 1-1	Location of Status Indicators	2
FIGURE 1-2	I/O Ports	9
FIGURE 1-3	Location of Network Status Indicators	10
FIGURE 1-4	System Prompt Flow Diagram	13
FIGURE 2-1	Opening the Bezel	17
FIGURE 2-2	Inserting a System Configuration Card	20
FIGURE 2-3	Removing a Hard Drive	21
FIGURE 2-4	Removing a DVD Drive	27

Tables

TABLE 1-1	Server Status Indicators	2
TABLE 1-2	On/Standby Switch Actions and Results	4
TABLE 1-3	Explanation of Power States	5
TABLE 1-4	Hard Drive Service Indicators	5
TABLE 1-5	OpenBoot PROM Configuration Parameters Stored on the System Configuration Card	6
TABLE 1-6	Network Link Indicators	10
TABLE 1-7	Network Speed Indicators	11
TABLE 1-8	Power Supply Unit Indicators	12
TABLE 3-1	What ALOM Monitors	31
TABLE 4-1	What Sun Management Center Monitors	37
TABLE 5-1	SunVTS Tests	42
TABLE 6-1	Summary of Diagnostic Tools	46
TABLE 6-2	OpenBoot Configuration Variables	51
TABLE 6-3	obdiag Menu	52
TABLE 6-4	Keywords for the <code>test-args</code> OpenBoot Configuration Variable	53
TABLE 6-5	Using Solaris Information Display Commands	66

Preface

The *Sun Fire V125 Server Administration Guide* is intended to be used by experienced system administrators. This guide contains general descriptive information about the Sun Fire™ V125 server and it includes detailed instructions on the various server administration tasks.

To use the information in this manual you must have a working knowledge of computer network concepts and terms, and advanced knowledge of the Solaris™ Operating System (Solaris OS).

Before You Read This Document

This document does not cover server installation and rackmounting. For detailed information on those topics, refer to the *Sun Fire V125 Server Installation Guide*.

Before following any of the procedures described in this document, ensure that you have read the *Sun Fire V125 Server Safety and Compliance Manual*.

How This Document Is Organized

[Chapter 1](#) is an overview of the Sun Fire V125 server's main features.

[Chapter 2](#) describes how to remove hardware components located behind the bezel.

[Chapter 3](#) describes basic Sun™ Advanced Lights Out Manager features and functions.

[Chapter 4](#) describes Sun Management Center features and functions.

[Chapter 5](#) describes SunVTS™.

[Chapter 6](#) describes diagnostic tools for the Sun Fire V125 server.

Using UNIX Commands

This document does not contain information on basic UNIX® commands and procedures such as shutting down the system, booting the system, and configuring devices.

Refer to one or more of the following documents for this information:

- *Solaris 10 Sun Hardware Platform Guide*
- Solaris Operating System documentation, which is at:
<http://docs.sun.com>
- Other software documentation that you received with your system

Shell Prompts

Shell	Prompt
C shell	<i>machine-name%</i>
C shell superuser	<i>machine-name#</i>
Bourne shell and Korn shell	\$
Bourne shell and Korn shell superuser	#
ALOM shell	sc>
OpenBoot™ PROM shell	ok

Typographic Conventions

Typeface ¹	Meaning	Examples
AaBbCc123	The names of commands, files, and directories; on-screen computer output	Edit your <code>.login</code> file. Use <code>ls -a</code> to list all files. % You have mail.
AaBbCc123	What you type, when contrasted with on-screen computer output	% su Password:
<i>AaBbCc123</i>	Book titles, new words or terms, words to be emphasized. Replace command-line variables with real names or values.	Read Chapter 6 in the <i>User's Guide</i> . These are called <i>class</i> options. You <i>must</i> be superuser to do this. To delete a file, type <code>rm filename</code> .

¹ The settings on your browser might differ from these settings.

Related Documentation

The documents listed as online are available at:

<http://www.sun.com/products-n-solutions/hardware/docs/>

Application	Title	Part Number	Format	Location
Getting Started	<i>Sun Fire V125 Server Getting Started Guide</i>	819-7423	PDF and HTML	Online
Administration	<i>Sun Fire V125 Server Administration Guide</i>	819-7420	PDF and HTML	Online
Service	<i>Sun Fire V125 Server Service Manual</i>	819-7421	PDF and HTML	Online
Safety and Compliance	<i>Sun Fire V125 Server Safety and Compliance Manual</i>	817-7425	PDF and HTML	Online
Late-breaking news	<i>Sun Fire V125 Server Product Notes</i>	819-7424	PDF and HTML	Online
OpenBoot PROM	<i>OpenBoot PROM Enhancements for Diagnostic Operation</i>	817-6957	PDF	Online
ALOM	<i>Sun Advanced Lights Out Manager (ALOM) 1.6 Administration Guide</i>	819-2445	PDF and HTML	Online

Documentation, Support, and Training

Sun Function	URL
Documentation	http://www.sun.com/documentation/
Support	http://www.sun.com/support/
Training	http://www.sun.com/training/

Third-Party Web Sites

Sun is not responsible for the availability of third-party web sites mentioned in this document. Sun does not endorse and is not responsible or liable for any content, advertising, products, or other materials that are available on or through such sites or resources. Sun will not be responsible or liable for any actual or alleged damage or loss caused by or in connection with the use of or reliance on any such content, goods, or services that are available on or through such sites or resources.

Sun Welcomes Your Comments

Sun is interested in improving its documentation and welcomes your comments and suggestions. You can submit your comments by going to:

<http://www.sun.com/hwdocs/feedback>

Please include the title and part number of your document with your feedback:

Sun Fire V125 Server Administration Guide, part number 819-7420-10

Introduction

This chapter describes the Sun Fire V125 server and contains an overview of the following main features:

- [“Bezel Features” on page 1](#)
- [“Back Panel Features” on page 9](#)
- [“System Prompts” on page 12](#)

Bezel Features

The front bezel of the Sun Fire V125 server contains the server status indicators and a space for placing an identification label.

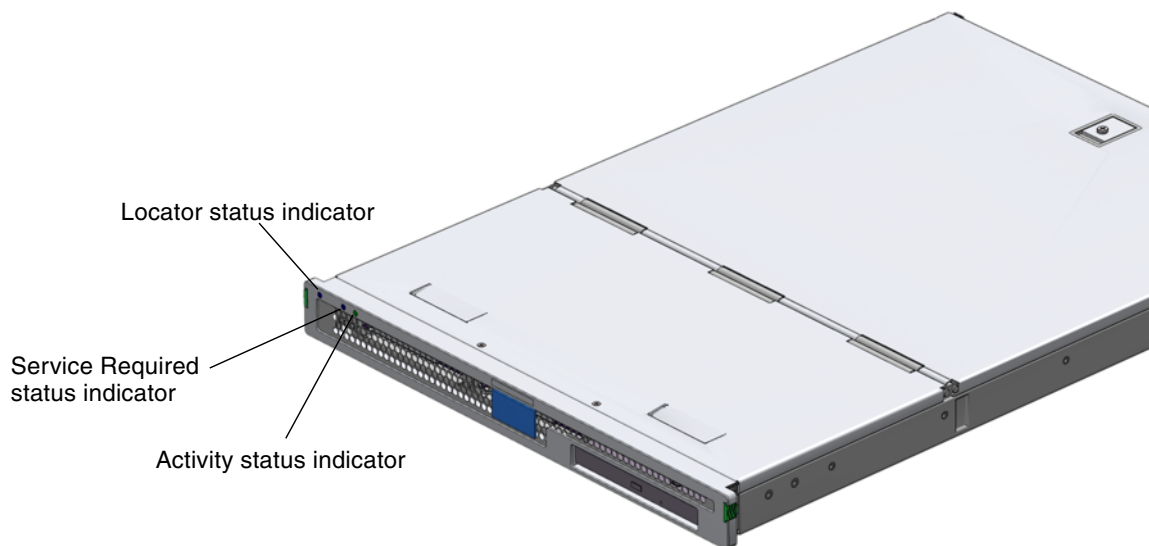


FIGURE 1-1 Location of Status Indicators

Server Status Indicators

The server has three status indicators. They are located on the front bezel, and repeated on the back panel. A summary of the indicators is given in [TABLE 1-1](#).

TABLE 1-1 Server Status Indicators

Indicator	LED color	LED State	Meaning
Activity	Green	On	The server is powered up and running the Solaris OS.
		Off	Either power is not present, or Solaris OS is not running.
Service Required	Yellow	On	The server has detected a problem and requires the attention of service personnel.
		Off	The server has no detected faults.
Locator	White	On	Identifies the server from others in a rack.

You can turn the Locator indicator on and off either from the system console or the Sun Advanced Light Out Manager (ALOM) command-line interface (CLI).

▼ To Turn the Locator Indicator On

- Do one of the following:
 - As superuser, type:

```
# /usr/sbin/locator -n
```

- At the ALOM command-line interface, type:

```
sc> setlocator on
```

▼ To Turn the Locator Indicator Off

- Do one of the following:
 - As superuser, type:

```
# /usr/sbin/locator -f
```

- At the ALOM command-line interface, type:

```
sc> setlocator off
```

▼ To Display Locator Indicator Status

- Do one of the following:
 - As superuser, type:

```
# /usr/sbin/locator
```

- At the ALOM command-line interface, type:

```
sc> showlocator
```

Front Panel

Access the front panel by opening the bezel, which you do by pressing the release buttons on each side and rotating the bezel forward.

The front panel contains the following:

- On/Standby button
- Hard drive
- System configuration card

On/Standby Button

The On/Standby button controls only the *power state* of the server; it does not *isolate* the server from its electrical power source. The On/Standby button is a momentary switch that you can operate two ways:

- Press and immediately release
- Press and hold down for more than 4 seconds

The results of these actions are summarized in [TABLE 1-2](#).

TABLE 1-2 On/Standby Switch Actions and Results

Server Power State	Press and Release	Press Down for More Than 4 Seconds
On (with Solaris OS running)	Software performs orderly shutdown. Server enters Standby state.	Server enters Standby state directly.
On (with Solaris OS not running)	No effect.	Server enters Standby state directly.
Standby	Server enters On power state.	Server enters On power state.

Controlling Server Power States

The server immediately goes into Standby mode as soon as it is connected to a power source. As long as it remains connected to the power source, the server stays in either the Standby or On power state. An explanation of the power states is given in [TABLE 1-3](#).

TABLE 1-3 Explanation of Power States

Power State	Description
On	Server is connected to a power source and the power is enabled.
Standby	Server is connected to a power source but power is not enabled.
Off	Server is not connected to a power source. Power cable is disconnected.

Note – The only way to completely remove power from the server is to disconnect the power cable.

Hard Drive

The Sun Fire V125 server ships with one hard drive; however, the server has slots for two hard drives. The slots accept any Sun LVD SCSI hard drive conforming to the 1-inch SCA-2 form factor.

The hard drive has two indicators associated with it. See [TABLE 1-4](#) for a summary of what the indicators mean.

TABLE 1-4 Hard Drive Service Indicators

Indicator	LED color	LED State	Component Status
Activity	Green	Flashing	Active SCSI transactions
		Off	No activity
Ready to Remove	Blue	On	Ready to remove
		Off	Not ready to remove

For information on removing and replacing a hard drive, see [“Removing and Replacing the Hard Drive”](#) on page 20.

DVD Drive

The Sun Fire V125 server contains a bay to accept an optional slimline ATAPI DVD drive. The bay is located on the front panel and is accessed by opening the bezel.

For information on DVD drive installation, see [“Removing and Replacing the DVD Drive” on page 25](#).

System Configuration Card

The system configuration card (SCC) is housed in a slot behind the front bezel, next to the On/Standby button. The card contains unique network identity information, including the MAC address and host ID (known as the IDPROM), and the OpenBoot PROM configuration (also known as NVRAM).

The server attempts to access the SCC while booting.

- If a properly formatted card is not present in the reader, the system does not boot.
- If the content of the NVRAM section is invalid, the system is not initialized with its default NVRAM configuration.

It is essential that you store the SCC safely if you have to remove it from the server, and replace it before restarting the system.

For more information, see [“Swapping a System Configuration Card Between Servers” on page 19](#).

TABLE 1-5 OpenBoot PROM Configuration Parameters Stored on the System Configuration Card

Parameter	Default	Description
diag-passes	1	Defines the number of times self-test methods are performed.
asr-policy	normal	Defines the policy implemented by asr-package.
test-args	None	Defines the test arguments to be used by the obpdia tests.
local-mac-address?	true	If true, network drivers use their own MAC address, not the server's.
fcode-debug?	false	If true, includes name fields for plug-in device FCodes.
ttyb-rts-dtr-off	true	If true, operating system does not assert RTS and DTR on TTYB port.

TABLE 1-5 OpenBoot PROM Configuration Parameters Stored on the System Configuration Card (*Continued*)

Parameter	Default	Description
ttyb-ignore-cd	false	If true, operating system ignores carrier-detect on TTYB
ttya-rts-dtr-off	true	If true, operating system does not assert RTS and DTR on TTYA port.
ttya-ignore-cd		If true, operating system ignores carrier-detect on TTYA port.
silent-mode?	false	Suppresses all messages if true and diag-switch? is false.
scsi-initiator-id	7	SCSI-ID of the SCSI controller.
oem-logo?	false	If true, uses custom OEM logo, otherwise, use Sun logo.
oem-banner?	false	If true, uses custom OEM banner.
ansi-terminal?	true	If true, printable characters are displayed and control characters are interpreted.
verbosity	normal	Defines the POST and obpdiaq verbosity level.
screen-#columns	80	Sets number of columns on the screen.
screen-#rows	34	Sets number of rows on the screen.
ttya-mode	9600,8,n,1,-	TTYA (baud rate, no bits, parity, no stop, handshake).
ttyb-mode	9600,8,n,1,-	TTYB (baud rate, no bits, parity, no stop, handshake).
output-device	ttya	Power-on output device.
input-device	ttya	Power-on input device.
load-base	16384	Address from which data is read from a device.
auto-boot?	true	If true, system boots automatically to OS after power on or reset occurs.
boot-command	boot	Action following a boot command.
diag-file	none	File from which to boot if diag-switch? is true.
diag-device	net	Device to boot from if diag-switch? is true.
boot-file	none	File to boot if diag-switch? is false.

TABLE 1-5 OpenBoot PROM Configuration Parameters Stored on the System Configuration Card (Continued)

Parameter	Default	Description
boot-device	disk net	Device or devices from which to boot if diag-switch? is false.
use-nvramrc?	false	If true, executes commands stored in NVRAM during server start-up.
nvramrc	none	Command script to execute if use-nvramrc? is true.
security-mode	none	Firmware security level (options: none, command, or full).
security-password	none	Firmware security password if security-mode is not none (never displayed) - <i>do not set this directly.</i>
security-#badlogins	none	Number of incorrect security password attempts.
diag-script	normal	Defines the script name to be executed by obpdia.
diag-level	max	Defines how diagnostic tests are run (options are off, min, menu, and max).
diag-switch?	false	If true: <ul style="list-style-type: none">• Run in diagnostic mode.• After a boot request, boot diag-file from diag-device. If false: <ul style="list-style-type: none">• Run in nondiagnostic mode.• Following a boot request, boot-file from boot-device.
diag-trigger	error-reset power-on- reset	Defines the type of system reset that will trigger POST and obpdia operation.
service-mode?	false	Specifies the mode of operation for OBP, which can be normal or service.
error-reset-recovery	boot	Command to execute following a system reset generated by an error.

For additional information about OpenBoot PROM configuration parameters see:
<http://www.sun.com/documentation>
Search for the *OpenBoot 4.x Command Reference Manual*.

Back Panel Features

The server's I/O ports and power inlets are on the back panel.

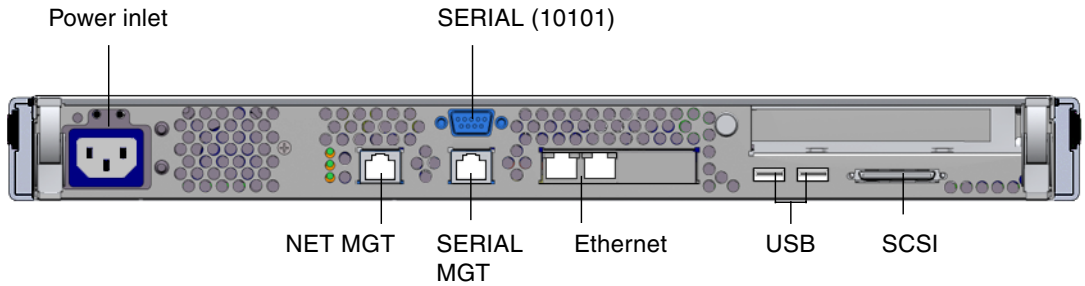


FIGURE 1-2 I/O Ports

I/O Ports

The I/O ports on the back of the Sun Fire V125 server are arranged as shown in [FIGURE 1-2](#). For more information on the I/O ports, refer to the *Sun Fire V125 Server Getting Started Guide*.

Network Status Indicators

Each network connector has two status indicators.

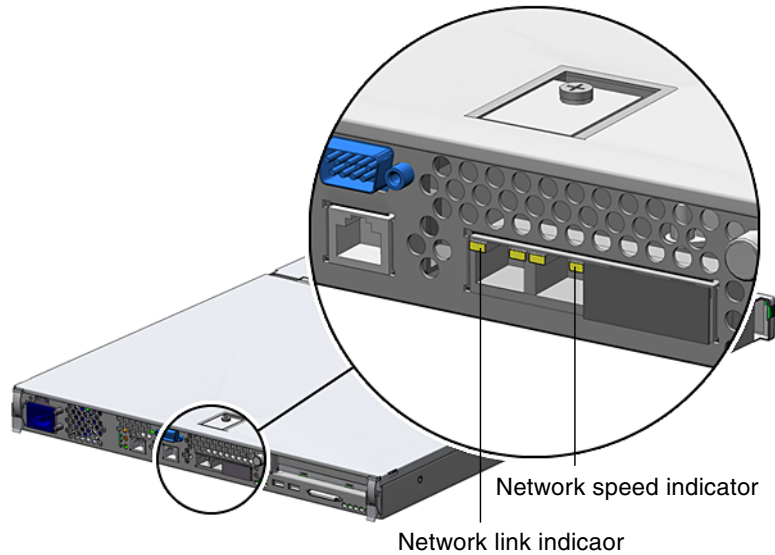


FIGURE 1-3 Location of Network Status Indicators

The network status indicators convey:

- Network link status
- Network speed status (does not apply to the NET MGT port)

For a summary of what the Network Link status indicators mean, see [TABLE 1-6](#).

TABLE 1-6 Network Link Indicators

Indicator color	LED State	Network Link Status
Green	On	Link is established.
	Blinking	Link is transferring data.
	Off	Link is not established.

For a summary of what the network speed indicators mean, see [TABLE 1-7](#).

TABLE 1-7 Network Speed Indicators

Indicator color	LED State	Network Speed Status
Green	On	The network link is established and running at its maximum supported speed.
	Off	<ul style="list-style-type: none">• If the network activity indicator is on, the network link is established but not running at its maximum supported speed.• If the network activity indicator is off, network link is not established.

USB Ports

The server has two USB ports for attaching supported USB devices. The ports are USB 1.1 compliant. They support device speeds of 1.5 Mbit/sec and 12 Mbit/sec, and a 5V supply is available at each connector to power the external device.

External SCSI Port

The SCSI port is a multimode Ultra160 SCSI interface. To operate at Ultra160 SCSI speeds, it must be in Low Voltage Differential (LVD) mode. If a single-ended device is connected to the server, it automatically switches to single-ended mode.

Power Supply Unit

The Sun Fire V125 server has one PSU and two associated status indicators. [TABLE 1-8](#) summarizes the function of the indicators.

TABLE 1-8 Power Supply Unit Indicators

Indicator color	LED State	Component Status
Green	On	Power is present, and the PSU is active.
	Off	Either power is not present, or the PSU has shut down due to an internal protection event.
Amber	On	The PSU has shut down due to an internal protection event and requires service attention.
	Off	The PSU is operating normally.



Caution – As long as AC power is supplied to the server, potentially dangerous voltages might be present within the server.

System Prompts

The following default server prompts are used by the Sun Fire V125 server:

- `ok` – OpenBoot PROM prompt
- `sc` – Advanced Lights Out Manager (ALOM) prompt
- `#` – Solaris OS superuser (Bourne and Korn shell)

[FIGURE 1-4](#) shows the relationship between the three prompts and how to change from one prompt to another.

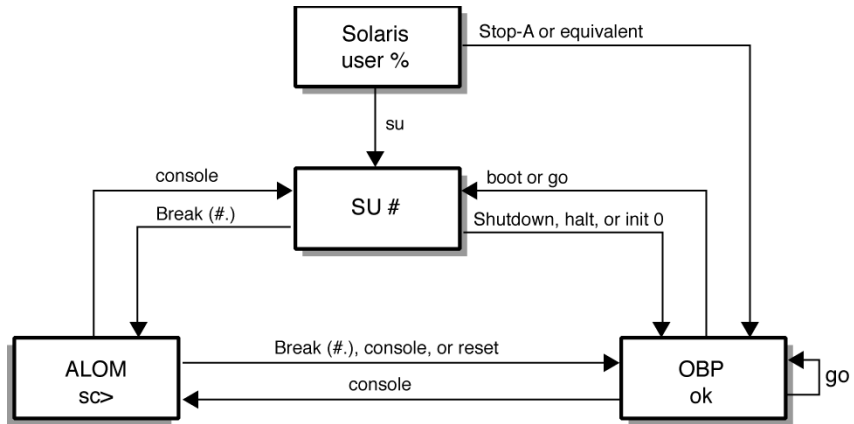


FIGURE 1-4 System Prompt Flow Diagram

For additional information about obtaining switching from OpenBoot PROM to server console (`sc`) prompts see [“Basic ALOM Functions”](#) on page 33.

Removing and Replacing Components

This chapter tells you how to remove and replace the components that are located behind the server's front bezel. The procedures documented in this chapter do not require the attention of qualified service personnel.



Caution – Read [“Avoiding Electrostatic Discharge”](#) on page 16 and wear a properly grounded antistatic strap, before you carry out any of the procedures in this section.

The chapter contains the following sections:

- [“Replaceable Components”](#) on page 16
- [“Avoiding Electrostatic Discharge”](#) on page 16
- [“Swapping a System Configuration Card Between Servers”](#) on page 19
- [“Removing and Replacing the Hard Drive”](#) on page 20
- [“Removing and Replacing the DVD Drive”](#) on page 25

Replaceable Components

Open the bezel to access these components:

- System configuration card
- Hard drive
- DVD drive (shipped or installed as an option)

Note – Access to any other component requires the removal of the server's lid, and involves procedures that must be carried out by trained personnel only.

Avoiding Electrostatic Discharge

You must attach an antistatic wrist strap to the server before you work on the server.

▼ To Avoid Electrostatic Discharge While Working on the Front Panel

1. **Attach one end of the antistatic wrist strap to your wrist.**
2. **Attach the other end to a grounding stud on the rack or cabinet.**

Opening the Front Bezel

To install or replace components on the front bezel, you must open it first. This section contains the procedure for opening the front bezel.

▼ To Open the Front Bezel

1. Ensure that you are properly grounded.

See “To Avoid Electrostatic Discharge While Working on the Front Panel” on page 16.

2. Open the bezel by pressing on the release buttons and rotating it down on its hinges.

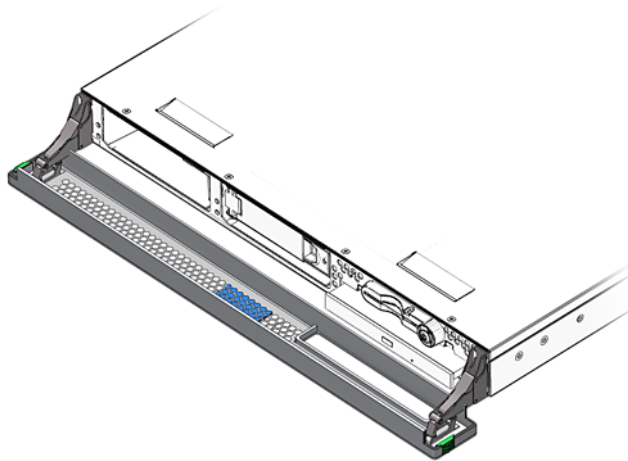


FIGURE 2-1 Opening the Bezel

Note – Always grip the bezel at both ends to open it. Do not attempt to open it using a single point of grip.

Controlling Server Power

Before you remove or replace a system configuration card or DVD drive, the server must be powered down.

Tip – For detailed information on controlling server power with software, see: <http://docs.sun.com>, and search for ALOM documentation.

▼ To Power On the Server



Caution – Never move the system when the system power is on. Movement can cause catastrophic hard drive failure. Always power off the system before moving it.

1. **Connect the server to an AC power source.**

After the server is connected, the server automatically goes into Standby power mode.

2. **Turn on power to any peripherals and external storage devices you have connected to the server.**

Read the documentation supplied with the device for specific instructions.

3. **Open the front bezel.**

4. **Press the On/Standby button.**

Verify that the indicator for the On/Standby button illuminates.

5. **Close the front bezel.**

▼ To Power Off the Server

Note – Applications running on the Solaris OS can be adversely affected by a poorly executed system shutdown. Ensure that you have gracefully shut down any applications before powering off the system.

1. **Notify users that the system will be powered down.**

2. **Back up the system files and data, if necessary.**

3. **Press and release the On/Standby button behind the front bezel.**

The system begins an orderly software system shutdown.

Note – Pressing and releasing the On/Standby button initiates an orderly software shutdown. Pressing and holding the switch for four seconds causes an immediate hardware shutdown. Whenever possible, initiate an orderly shutdown. Forcing an immediate hardware shutdown can corrupt the disk drive and cause loss of data.

4. **Wait for the front panel green indicator to go out.**

5. **Close the front bezel.**

Swapping a System Configuration Card Between Servers



Caution – Never remove the system configuration card (SCC) while the server is booting or running the Solaris OS. Either remove power from the server, or put it into Standby mode, before removing or inserting the system configuration card.



Caution – Do not handle the system configuration card unless you need to transfer it to another system. If you need to handle it for this reason, avoid contact with the gold terminals on the underside of the card.



Caution – If you remove the system configuration card and replace it with the SCC from a system of a different platform type, the card will be reconfigured. A message tells you when this has been done, but the system does not request confirmation before reformatting the card.

▼ To Swap the System Configuration Card

1. **Power down both servers.**
See [“Controlling Server Power”](#) on page 17.
2. **Open the front bezel on both servers.**
See [“Opening the Front Bezel”](#) on page 16.
3. **Remove the cable ties that secure the system configuration cards, and remove the cards.**
4. **Insert the system configuration card from the old server into the new one.**
5. **Replace the cable tie on the new system.**
6. **Power on the new system.**

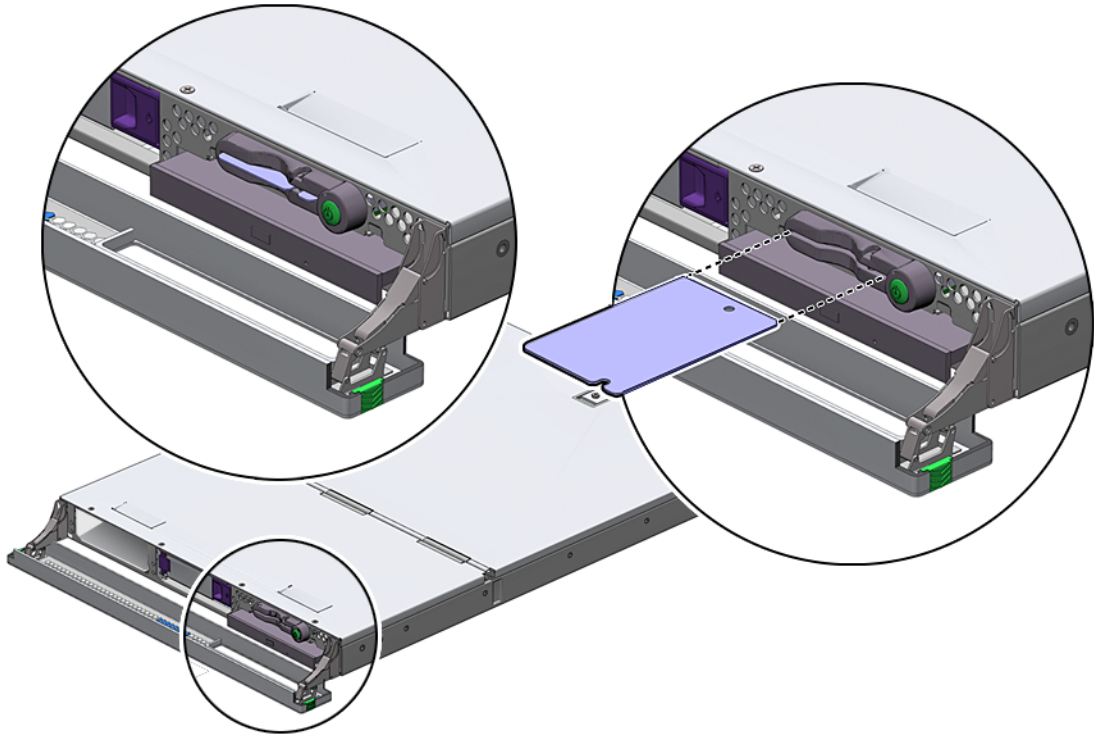


FIGURE 2-2 Inserting a System Configuration Card

Removing and Replacing the Hard Drive

If more than one drive is fitted, you can install or remove a hard drive without powering off the server or removing it from the rack. However, you do need to ensure that no system or application software is using a hard drive when you remove it.

Note – If you intend to remove a hard drive with the Solaris OS running, follow the instructions in [“To Remove a SCSI Hard Drive With the Solaris OS Running”](#) on [page 24](#) before performing the following steps.



Caution – The server and hard drives contain electronic parts that are extremely sensitive to static electricity. Wear a grounded antistatic wrist strap when you carry out this procedure.

▼ To Remove a Hard Drive

1. Open the front bezel.

See “Opening the Front Bezel” on page 16.

2. Check that the blue indicator is lit on the hard drive.

The blue indicator comes on when the hard drive is ready to remove.

3. Slide the catch at the front of the hard drive to the right.

This releases the handle on the front of the hard drive. [FIGURE 2-3](#) shows the server with the optional second hard drive.

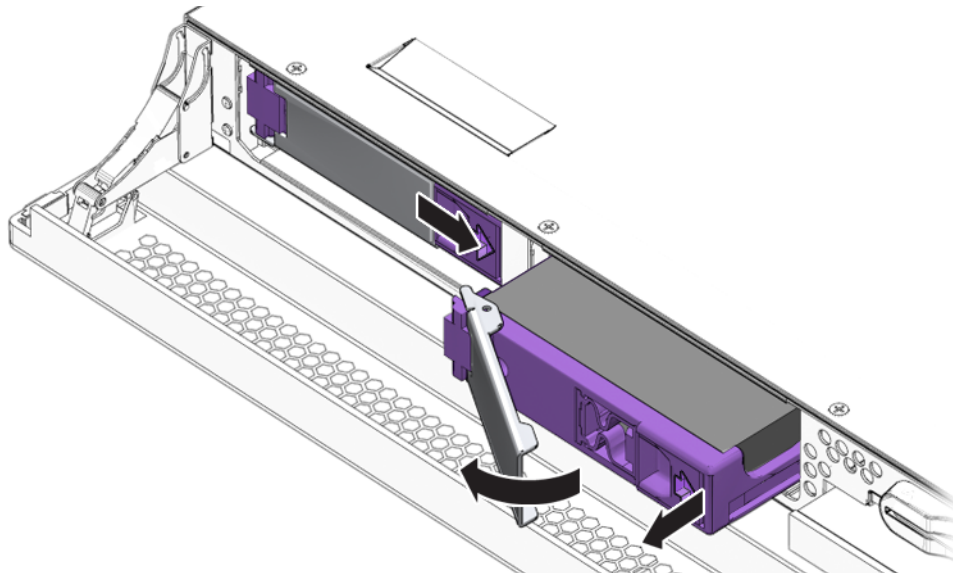


FIGURE 2-3 Removing a Hard Drive

4. Pull the handle and remove the hard drive from the server by sliding it out from its bay.

▼ To Replace a Hard Drive



Caution – The server and hard drives contain electronic parts that are extremely sensitive to static electricity. Wear a grounded antistatic wrist strap when you carry out this procedure.

1. Open the front bezel.

See [“Opening the Front Bezel” on page 16](#).

2. Slide the catch on the front of the hard drive to the right.

This releases a handle on the front of the hard drive. The lever must be open *before* you insert the hard drive. If the lever is not open, the hard drive does not engage with the server correctly.

3. Slide the hard drive into its bay at the front of the server.

Push it in firmly until the metal lever starts to close. The hard drive is engaged with its connector attached to the server.

4. Push the metal lever until the drive clicks into place.

5. Close the bezel.

If you have installed a hard drive with the Solaris OS running, perform the steps in [“To Install a SCSI Hard Drive With Solaris Running” on page 22](#).

▼ To Install a SCSI Hard Drive With Solaris Running

Before performing the instructions in this section, install the hard drive by following the instructions in [“To Replace a Hard Drive” on page 22](#).

Use the following instructions in conjunction with the `cfgadm(1M)` man page.

- 1. With the new hard drive physically installed in the drive bay, log into the system as superuser.**
- 2. At the superuser prompt, type `cfgadm -a1` to find the label of the new hard drive, which appears in the `Ap_Id` column of the sample output.**

Ap_Id	Type	Receptacle	Occupant	Condition
c0::disk/c0t0d0	disk	connected	configured	unknown
c0::sd0	disk	connected	unconfigured	unknown

Note – The output text provided is an excerpt of the `cfgadm(1M)` command.

3. Connect the new drive logically to the operating system.

Type the following command, specifying the `Ap_Id` label for the unconfigured drive:

```
# cfgadm -c configure c0::sd0
```

4. Confirm that the drive is now connected and configured. Type:

Ap_Id	Type	Receptacle	Occupant	Condition
c0::dsk/c0t0d0	disk	connected	configured	unknown
c0::dsk/c0t1d0	disk	connected	configured	unknown

5. Ensure that the new drive is visible to the `format(1M)` command:

```
# format  
Searching for disks...done  
  
AVAILABLE DISK SELECTIONS:  
  0. c0t0d0 <SUN72G cyl 14087 alt 2 hd 24 sec 424>  
    /pci@1c,600000/scsi@2/sd@0,0  
  1. c0t1d0 <SUN36G cyl 24620 alt 2 hd 27 sec 107>  
    /pci@1c,600000/scsi@2/sd@1,0  
Specify disk (enter its number):
```

The drive is now available to be mounted for operation.

▼ To Remove a SCSI Hard Drive With the Solaris OS Running

If you are removing a hard drive while the operating system is still running, you must remove the drive logically from the operating system before removing it physically. Follow the instructions in this section, then remove the hard drive physically by following the instructions in [“To Remove a Hard Drive” on page 21](#).

Use the following instructions in conjunction with the `cfgadm(M)` man page.

1. Check that the hard drive you want to remove is visible to the operating system.

Type:

```
# format
Searching for disks...done

AVAILABLE DISK SELECTIONS:
   0. c0t0d0 <SUN36G cyl 24427 alt 2 hd 27 sec 107>
      /pci@1f,0/pci@1/scsi@8/sd@0,0
   1. c0t1d0 <SUN36G cyl 24427 alt 2 hd 27 sec 107>
      /pci@1f,0/pci@1/scsi@8/sd@1,0
```

2. Get the correct `Ap_Id` label for the hard drive that you want to remove. Type:

```
# cfgadm -al
Ap_Id          Type          Receptacle  Occupant    Condition
...
c1::dsk/c1t1d0  disk          connected   configured  unknown
...
```

Note – Before proceeding, you must remove the hard drive from all of its software mount positions and delete any swap areas in use on the drive. If the drive is the system’s boot device, do not proceed further with these instructions. Do not attempt to unconfigure the boot disk.

3. Unconfigure the hard drive that you intend to remove.

Use the `unconfigure` command and specify the device you intend to remove. For example, if it is Disk 1, type:

```
# cfdadm -c unconfigure c1::disk/c1t1d0
```

4. Verify that the device is now unconfigured. Type:

```
# cfdadm -al
Ap_Id          Type          Receptacle  Occupant    Condition
...
c1::disk/c1t1d0  unavailable  connected   unconfigured  unknown
...
```

5. Confirm that the hard drive you want to remove from the server is no longer visible to the operating system. Type:

```
# format
Searching for disks...done

AVAILABLE DISK SELECTIONS:
  0. c0t0d0 <SUN36G cyl 24427 alt 2 hd 27 sec 107>
     /pci@1f,0/pci@1/scsi@8/sd@0,0
```

It is now safe to remove the hard drive from the server without shutting down the operating system.

Removing and Replacing the DVD Drive

The DVD drive is an optional component and is not hot-swappable. The server must be powered down, and the power cable removed from the back panel, before you remove or install a DVD drive.



Caution – Follow the instructions in this section carefully. The DVD drive contains a laser device. Do not attempt to open the DVD drive’s enclosure or remove a DVD drive using any procedures other than those contained in this section. If you do, you risk being exposed to radiation.

▼ To Remove the DVD Drive

1. Notify users that the system will be powered down.
2. Back up the system files and data, if necessary.
3. Halt the system by using the `halt(1M)` command.
4. At the `ok` prompt, type `power-off`.
5. Wait for the front panel green indicator to go out.
6. Unplug the power cable from the back of the system.
7. Open the bezel.
See [“Opening the Front Bezel” on page 16](#).
8. Unclip the catches that fasten the DVD drive to the chassis ([FIGURE 2-4](#)).
9. Pull the DVD drive towards you until it is free of its connectors and out of the chassis.

▼ To Replace the DVD Drive

1. Insert the new DVD drive.
2. Press it home firmly until the clips engage with the server’s chassis.
3. Plug the power cable into the power supply.
4. At the `ALOM` prompt, log in as the `admin` user.
5. At the `sc` prompt, type `poweron`.
6. At the `sc` prompt, type `console`.
7. At `ok` prompt, type `boot`.
8. After the system comes up, log in as the superuser.
9. At the superuser prompt, type `devfsadm -C`.

10. Type `cfgadm -a1` to ensure that the DVD is seen by the system.

You should see the following line in the output.

```
c2::dsk/c2t0d0    CD-ROM    connected    configured    unknown
```

11. Close the bezel.

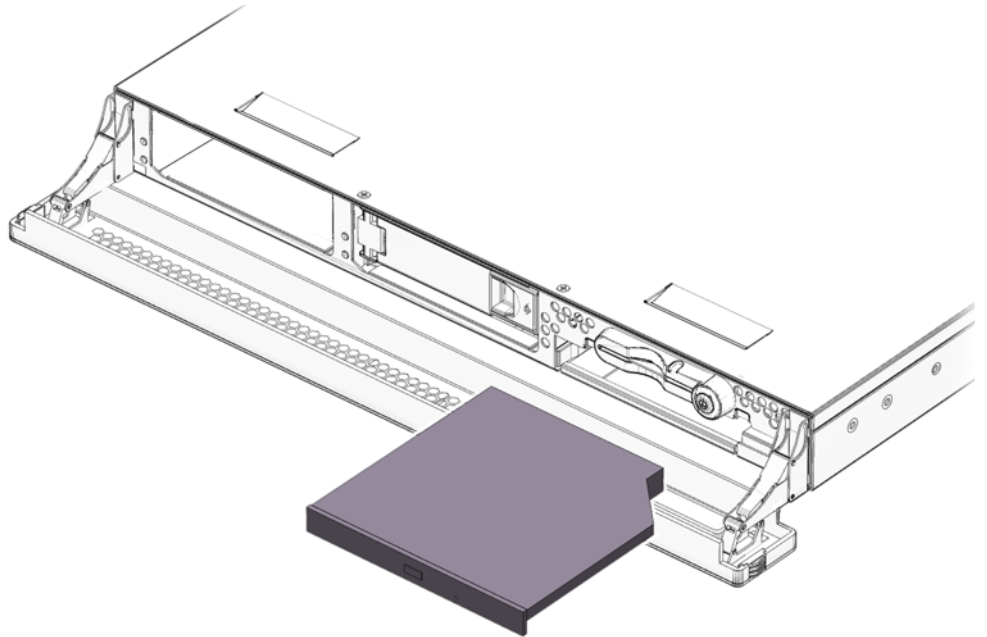


FIGURE 2-4 Removing a DVD Drive

Sun Advanced Lights Out Manager

This chapter gives an overview of the Sun Advanced Lights Out Manager (ALOM) software. The chapter contains:

- “Sun Advanced Lights Out Manager” on page 29
- “ALOM Management Ports” on page 32
- “Setting the admin Password” on page 33
- “Basic ALOM Functions” on page 33

Sun Advanced Lights Out Manager

The Sun Fire V125 server is shipped with Sun Advanced Lights Out Manager (ALOM) 1.6.1 or a subsequently compatible version of ALOM software preinstalled. The system console is directed to ALOM by default and is configured to show server console information on startup.

For the latest up-to-date documentation about ALOM see the following web sites:

<http://www.sun.com/server>
<http://www.sun.com/documentation>

Always download and use the latest version of ALOM that is compatible with the version of OpenBoot PROM you are using.

ALOM enables you to monitor and control your server through a serial connection (using the SERIAL MGT port) or Ethernet connection (using the NET MGT port).

Note – The ALOM serial port, labeled SERIAL MGT, is for server management only. If you need a general purpose serial port, use the serial port labeled 10101.

Note – If you use ALOM to reset the server and the `diag-switch?` is set to `true`, the `bootscript` command is not executed when the server reboots. If you use OpenBoot PROM to reset the server, `bootscript` executes correctly.

ALOM can be configured to send email notification of hardware failures and other events related to the server or to ALOM.

ALOM can use the Secure Shell (SSH) protocol for network communication.

Email Delivery Alerts

If you have alerts configured for email delivery, ALOM waits for success or failure confirmation from email delivery before sending the next alert. This behavior affects event alerts sent to the ALOM shell and to `syslog`. If mail alerts are incorrectly configured, significant delays could occur. These delays do not occur if email alerts are not configured.

If you are experiencing delays in alerts, check to see that the values you entered for the `mgt_mailhost` and `mgt_mailalert` configuration variables are correct. For more information refer to ALOM online help.

Note – When a mail alert occurs and the mail host is unable to communicate with the network's naming service (for example, NIS), ALOM stops generating and logging messages.

What ALOM Monitors

The ALOM circuitry uses standby power from the server. This means that:

- ALOM is active as soon as the server is connected to a power source, and until power is removed by unplugging the power cable.
- ALOM firmware and software continue to be effective when the server operating system goes offline.

See [TABLE 3-1](#) for a list of components monitored by ALOM and the information it provides for each.

TABLE 3-1 What ALOM Monitors

Component	Information
Hard drive	Presence and status
System and CPU fans	Speed and status
CPU	Presence, temperature, and any thermal warning or failure conditions
DIMMs	Memory errors
Power supply	Presence and status
System temperature	Ambient temperature and any thermal warning or failure conditions
Server front panel	Keyswitch position and LED status
Voltage	Status and thresholds
SCSI circuit breakers	Status

Note – When you issue the `showfru` command from the ALOM command shell, the command does not read the layout of the DIMMs.

Note – When OpenBoot PROM reports DIMM errors to ALOM, OpenBoot PROM sends system console (`sc`) alert messages with the incorrect memory slot position. However the memory errors are still valid.

Automatic Server Restart

Note – Automatic Server Restart is not the same as Automatic System Recovery (ASR), which the Sun Fire V125 server also supports. For additional information about Automatic System Recovery see [“Automatic System Recovery” on page 71](#).

Automatic Server Restart is a component of ALOM. It monitors the Solaris OS while it is running and, by default, synchronizes the file systems and restarts the server if the server hangs.

ALOM uses a watchdog process to monitor the kernel *only*. ALOM does not restart the server if a process hangs and the kernel is still running. The ALOM watchdog parameters for the watchdog patting interval and watchdog time-out are not user configurable.

If the kernel hangs and the watchdog times out, ALOM reports and logs the event and performs one of three user-configurable actions.

- `xir` – This default action does not cause the server to sync the file systems and restart. In the event of the sync hanging, ALOM fall backs to a hard reset after 15 minutes.
- **Reset** – This action is a hard reset and results in a rapid system recovery but diagnostic data regarding the hang is not stored.
- **None** – This action results in the system being left in the hung state indefinitely after the watchdog time-out has been reported.

For additional information see the ALOM documentation at:

<http://www.sun.com/documentation>

ALOM Management Ports

The default management port is labeled SERIAL MGT. This port uses an RJ-45 connector and is for server management *only*—it supports only ASCII connections to an external console. Use this port when you first begin to operate the server.

Another serial port (labeled 10101) is available for general purpose serial data transfer. This port uses a DB-9 connector.

In addition, the server has one 10BASE-T Ethernet management domain interface, labeled NET MGT. To use this port, ALOM configuration is required.

Note – If you use the OpenBoot PROM command `setenv ttya-mode` to change the speed of the ALOM serial port (SERIAL MGT) to a value other than the default of 9600 baud, reset the host server. This sets the port speed to the specified value.

Setting the admin Password

When you switch to the ALOM prompt after initial power on, you are logged in as the admin user and prompted to set a password. You must set this password to execute certain commands.

▼ To Set the admin Password

- If you are prompted to do so, set a password for the admin user.

The password must:

- Contain at least two alphabetic characters
- Contain at least one numeric or one special character
- Be at least six characters long

After the password is set, the admin user has full permissions and can execute all ALOM CLI commands.

Tip – If you log in to ALOM with a 16-character user name and execute the `showusers` command, ALOM enters a loop and refuses all other connection attempts. If you encounter this problem, establish a Telnet connection to the host server and use the `scadm resetrsc` command to reset ALOM.

Basic ALOM Functions

This section covers some basic ALOM functions.

▼ To Switch to the ALOM Prompt

- Type the following:

```
# #.
```

Note – When you switch to the ALOM prompt, you are logged as admin. See [“Setting the admin Password” on page 33.](#)

▼ To Switch to the Server Console Prompt

- Type the following:

```
sc> console
```

More than one ALOM user can be connected to the server console stream, but only one user is permitted to type input characters to the console.

If another user is logged on and has write capability, you will see the following message after issuing the `console` command:

```
sc> Console session already in use. [view mode]
```

To take console write capability away from another user, type:

```
sc> console -f
```

▼ To Set the Serial Port Speed Back to the Default

- Type the following:

```
sc> bootmode reset-nvram
sc> reset
```

scadm resetrsc Command

If two users are running ALOM at the same time and one user issues the `scadm resetrsc` command for the Solaris OS while the other user is updating ALOM firmware using either the `scadm download` command or the ALOM shell command `flashupdate`, the firmware could become corrupted and cause ALOM to be unusable.

- Do not issue the `scadm resetrsc` command until after the firmware update is complete.
- Do not issue the `scadm resetrsc` command within 60 seconds after the firmware update has been completed.

TTYB Console Output

If you have your console set to TTYB (10101) rather than to TTYA (the ALOM serial port, labeled SERIAL MGT), you may not see all the output from the console. Both OpenBoot PROM and power-on self-test (POST) send diagnostic output to TTYA by default.

Sun Management Center

This chapter describes SunMC. The chapter contains the sections:

- [“Sun Management Center” on page 37](#)
 - [“Hardware Diagnostic Suite” on page 39](#)
-

Sun Management Center

Sun Management Center software provides enterprise-wide monitoring of Sun servers and workstations, including their subsystems, components, and peripheral devices. The system being monitored must be up and running, and you need to install all the proper software components on various systems in your network.

Sun Management Center lets you monitor the following items on the Sun Fire V125 server ([TABLE 4-1](#)).

TABLE 4-1 What Sun Management Center Monitors

Item Monitored	What Sun Management Center Monitors
Hard drive	Status
Fans	Status
CPU	Temperature and any thermal warning or failure conditions
Power supply	Status
System temperature	Temperature and any thermal warning or failure conditions

How Sun Management Center Works

Sun Management Center consists of three components:

- Agent
- Server
- Monitor

You install *agents* on systems to be monitored. The agents collect system status information from log files, device trees, and platform-specific sources, and reports that data to the server component.

The *server* component maintains a large database of status information for a wide range of Sun platforms. This database is updated frequently, and includes information about boards, tapes, power supplies, and hard drives as well as operating system parameters like load, resource usage, and drive space. You can create alarm thresholds and be notified when these are exceeded.

The *monitor* components present the collected data to you in a standard format. Sun Management Center software provides both a standalone Java™ application and a browser-based interface. The Java interface affords physical and logical views of the system for highly-intuitable monitoring.

Other Sun Management Center Features

Sun Management Center software provides you with additional tools, which can operate with management utilities made by other companies.

The tools are an informal tracking mechanism and the optional add-on, Hardware Diagnostics Suite.

Informal Tracking

Sun Management Center agent software must be loaded on any system you want to monitor. However, the product enables you to informally track a supported platform even when the agent software has not been installed on it. In this case, you do not have full monitoring capability, but you can add the system to your browser, have Sun Management Center periodically check whether it is up and running, and notify you if it goes out of commission.

Hardware Diagnostic Suite

The *Hardware Diagnostic Suite* is a package which you can purchase as an add-on to Sun Management Center. The suite lets you exercise a system while it is still up and running in a production environment. See “[Hardware Diagnostic Suite](#)” on page 39 for more information.

Interoperability – Third-Party Monitoring Tools

If you administer a heterogeneous network and use a third-party network-based system monitoring or management tool, you might be able to take advantage of Sun Management Center software’s support for Tivoli Enterprise Console, BMC Patrol, and HP Openview.

Using Sun Management Center

Sun Management Center software is for system administrators who have large data centers to monitor or other installations that have many computer platforms to monitor. If you administer a smaller installation, you need to weigh Sun Management Center software’s benefits against the requirement of maintaining a significant database (typically over 700 Mbytes) of system status information.

The servers to be monitored must be running, Sun Management Center relies on the Solaris OS for its operation.

Obtaining the Latest Information

For the latest information about this product, go to the Sun Management Center Web site:

<http://www.sun.com/sunmanagementcenter>

Hardware Diagnostic Suite

Sun Management Center features an optional Hardware Diagnostic Suite, which you can purchase as an add-on. The Hardware Diagnostic Suite exercises a production system by running tests sequentially.

Sequential testing means the Hardware Diagnostic Suite has a low impact on the system. Unlike SunVTS, which stresses a system by consuming its resources with many parallel tests (see [“SunVTS” on page 41](#)), the Hardware Diagnostic Suite enables the server to run other applications while testing proceeds.

When to Run Hardware Diagnostic Suite

Use the Hardware Diagnostic Suite to identify a suspected or intermittent problem with a noncritical part on an otherwise functioning system. Examples might include questionable drives or memory modules on a server that has ample or redundant disk and memory resources.

In such cases, the Hardware Diagnostic Suite runs unobtrusively until it identifies the source of the problem. The machine under test can be kept in production mode until and unless it must be shut down for repair. If the faulty part is hot-pluggable or hot-swappable, the entire diagnose-and-repair cycle can be completed with minimal impact to system users.

Requirements for Using Hardware Diagnostic Suite

Since it is a part of Sun Management Center, you can only run Hardware Diagnostic Suite if you have set up your data center to run Sun Management Center. You must dedicate a master server to run the Sun Management Center server software that supports Sun Management Center software’s database of platform status information. In addition, you must install and set up Sun Management Center agent software on the systems to be monitored. Finally, you need to install the console portion of Sun Management Center software, which serves as your interface to the Hardware Diagnostic Suite.

Instructions for setting up Sun Management Center, as well as for using the Hardware Diagnostic Suite, can be found in the *Sun Management Center Software User’s Guide*.

SunVTS

This chapter contains information about SunVTS:

- [“SunVTS” on page 41](#)
- [“Viewing SunVTS Documentation” on page 44](#)

SunVTS

SunVTS is a software suite that performs system, subsystem, and configuration testing. You can view and control a SunVTS session over a network. Using a remote system, you can view the progress of a testing session, change testing options, and control all testing features of another machine on the network.

You can run SunVTS software in three different test modes:

- *Connection test mode* provides low-stress, nonintrusive testing of the availability and connectivity of selected devices.
- *Functional test mode* provides thorough testing of the system and devices. This testing uses system resources and assumes that no other application is running on the system. This is the default mode.
- *Exclusive test mode* enables you to run tests that do not require other SunVTS tests or applications.
- *Online test mode* enables you to run tests while applications are running.

Because SunVTS software can run many tests in parallel and consume many system resources, you should take care when using it on a production system. If you are stress-testing a system using SunVTS software’s Functional or Exclusive test modes, do not run any other application.

A server must be running the Solaris OS for the SunVTS software to be able to test it. Because SunVTS software packages are optional, they might not be installed on your system. See [“To Find Out If SunVTS Is Installed” on page 43](#) for instructions.

SunVTS Software and Security

During SunVTS software installation, you must choose between Basic or Sun Enterprise Authentication Mechanism™ security. Basic security uses a local security file in the SunVTS installation directory to limit the users, groups, and hosts permitted to use SunVTS software. Sun Enterprise Authentication Mechanism security is based on the standard network authentication protocol Kerberos, and provides secure user authentication, data integrity, and privacy for transactions over networks.

If your site uses Sun Enterprise Authentication Mechanism security, you must have Sun Enterprise Authentication Mechanism client and server software installed on your network, and configured properly in both Solaris and SunVTS software. If your site does not use Sun Enterprise Authentication Mechanism security, do not choose the Sun Enterprise Authentication Mechanism option during SunVTS software installation.

If you enable the wrong security scheme during installation, or if you improperly configure the security scheme you choose, you might be unable to run SunVTS tests. For more information, see the *SunVTS User's Guide* and the instructions accompanying the Sun Enterprise Authentication Mechanism software.

Using SunVTS

SunVTS, the Sun Validation and Test Suite, is an online diagnostics tool that you can use to verify the configuration and functionality of hardware controllers, devices, and platforms. SunVTS runs in the Solaris OS and presents the following interfaces:

- Command-line interface
- Serial (TTY) interface
- Graphical user interface on CDE or Gnome environment

SunVTS software enables you to view and control testing sessions on a remotely connected server. The following table lists of some of the tests that are available:

TABLE 5-1 SunVTS Tests

SunVTS Test	Description
<code>cputest</code>	Tests the CPU.
<code>disktest</code>	Tests the local disk drives.
<code>cddvdtest</code>	Tests the DVD drive.
<code>fptest</code>	Tests the floating-point unit.

TABLE 5-1 SunVTS Tests (*Continued*)

SunVTS Test	Description
nettest	Tests the Ethernet hardware on the system board and the networking hardware on any optional PCI cards.
netlbttest	Performs a loopback test to check that the Ethernet adapter can send and receive packets.
pmemtest	Tests the physical memory (read-only).
serialtest	Tests the server's on-board serial ports.
vmemtest	Tests the virtual memory (a combination of the swap partition and the physical memory).
env6test	Tests temperature sensors, power supply status, and fan speeds. Test indicators by toggling them on and off.
ssptest	Tests functionality of ALOM hardware. Test onboard Ethernet, flash ram, SEEPROM, TOD, I ² C connections from ALOM to the host system, and serial ports.
i2c2test	Verifies all available I ² C devices and the system bus connections. Performs data checking for SCC and FRU SEEPROM devices.

▼ To Find Out If SunVTS Is Installed

- Type the following:

```
# pkginfo -l SUNWvts
```

- If SunVTS software is loaded, information about the package is displayed.
- If SunVTS software is not loaded, you see the following error message:

```
ERROR: information for "SUNWvts" was not found
```

Installing SunVTS

By default, SunVTS is not installed on the Sun Fire V125 server. However, it is available on the software supplement CD supplied with the Solaris OS. For information about downloading SunVTS from this CD, refer to the *Sun Hardware Platform Guide* for the release of the Solaris OS you are using.

To find out more about using SunVTS, refer to the SunVTS documentation that corresponds to the Solaris OS release that you are running.

Viewing SunVTS Documentation

SunVTS documents are included on the Software Supplement CD that is part of each Solaris Media Kit release and is also accessible at:

`http://www.sun.com/documentation`

For further information, you can also consult the following SunVTS documents:

- *SunVTS User's Guide* describes how to install, configure, and run the SunVTS diagnostic software.
- *SunVTS Quick Reference Card* provides an overview of how to use the SunVTS CDE interface.
- *SunVTS Test Reference Manual* provides details about each individual SunVTS test.

Diagnostics

This chapter describes the diagnostics tools available to the Sun Fire V125 server. The chapter contains the sections:

- [“Overview of Diagnostic Tools” on page 46](#)
- [“Sun Advanced Lights Out Manager” on page 47](#)
- [“Status Indicators” on page 47](#)
- [“POST Diagnostics” on page 48](#)
- [“OpenBoot Diagnostics” on page 52](#)
- [“OpenBoot Commands” on page 56](#)
- [“Operating System Diagnostic Tools” on page 59](#)
- [“Recent Diagnostic Test Results” on page 67](#)
- [“OpenBoot Configuration Variables” on page 67](#)
- [“Additional Diagnostic Tests for Specific Devices” on page 68](#)
- [“Automatic System Recovery” on page 71](#)

Overview of Diagnostic Tools

Sun provides a range of diagnostic tools for use with the Sun Fire V125 server. These diagnostic tools are summarized in [TABLE 6-1](#).

TABLE 6-1 Summary of Diagnostic Tools

Diagnostic Tool	Type	What It Does	Accessibility and Availability	Remote Capability
Indicators	Hardware	Indicate status of overall system and particular components.	Accessed from system chassis. Available anytime power is available.	Local, but can be viewed through ALOM
ALOM	Hardware and software	Monitors environmental conditions, performs basic fault isolation, and provides remote console access.	Can function on standby power and without operating system.	Designed for remote access
POST	Firmware	Tests core components of system.	Runs automatically on startup. Available when the operating system is not running.	Local, but can be viewed through ALOM
OpenBoot Diagnostics	Firmware	Tests system components, focusing on peripherals and I/O devices.	Runs automatically or interactively. Available when the operating system is not running.	Local, but can be viewed through ALOM
OpenBoot commands	Firmware	Display various kinds of system information.	Available when the operating system is not running.	Local, but can be accessed through ALOM
Solaris commands	Software	Display various kinds of system information.	Requires operating system.	Local, but can be accessed through ALOM

TABLE 6-1 Summary of Diagnostic Tools (Continued)

Diagnostic Tool	Type	What It Does	Accessibility and Availability	Remote Capability
SunVTS	Software	Exercises and stresses the system, running tests in parallel.	Requires operating system functionality. Optional package may need to be installed.	View and control over network
Sun Management Center	Software	Monitors both hardware environmental conditions and software performance of multiple machines. Generates alerts for various conditions.	Requires operating system to be running on both monitored and master servers. Requires a dedicated database on the master server.	Designed for remote access
Hardware Diagnostic Suite	Software	Exercises an operational system by running sequential tests. Also reports failed FRUs.	Separately purchased optional add-on to Sun Management Center. Requires operating system and Sun Management Center.	Designed for remote access

Status Indicators

For a summary of the server's status indicators, see ["Server Status Indicators"](#) on [page 2](#).

Sun Advanced Lights Out Manager

The Sun Fire V125 server is shipped with Sun Advanced Lights Out Manager (ALOM) preinstalled.

ALOM enables you to monitor and control your server through a serial connection (using the SERIAL MGT port), or Ethernet connection (using the NET MGT port).

ALOM can send email notification of hardware failures or other server events.

The ALOM circuitry uses standby power from the server. This means that:

- ALOM is active as soon as the server is connected to a power source, and until power is removed by unplugging the power cable.
- ALOM continues to be effective when the server operating system goes off-line.

See [TABLE 3-1](#) for a list of the components monitored by ALOM and the information it provides for each.

Tip – For additional information see the *Sun Advanced Lights Out Management (ALOM) 1.6 Administration Guide*.

POST Diagnostics

POST is a firmware program that is useful in determining if a portion of the system has failed. POST verifies the core functionality of the system, including the CPU module or modules, motherboard, memory, and some on-board I/O devices. POST generates messages that can be useful in determining the nature of a hardware failure. POST can be run even if the system is unable to boot.

POST detects most system faults and is located in the motherboard OpenBoot PROM. POST can be set to run by the OpenBoot firmware at power up by setting two environment variables, the `diag-switch?` and the `diag-level` flag, which are stored on the system configuration card.

POST runs automatically when the system power is applied and all of the following conditions apply:

- `diag-switch?` is set to `true` (default is `false`)
- `diag-level` is set to `min`, `max`, or `menus` (default is `min`)

POST also runs automatically when the system is reset and all of the following conditions apply:

- `diag-switch?` is set to `false` (default is `false`)
- The current type of system reset matches any of the reset types set in `post-trigger`
- `diag-level` is set to `min`, `max`, or `menus` (default is `min`)

If `diag-level` is set to `min` or `max`, POST performs an abbreviated or extended test, respectively.

If `diag-level` is set to `menus`, a menu of all the tests executed at power up is displayed.

POST diagnostic and error message reports are displayed on a console.

▼ To Start POST Diagnostics – Method 1

1. Go to the `ok` prompt.
2. Type:

```
ok setenv diag-switch? true
```

3. Type:

```
ok setenv diag-level value
```

where *value* is either `min` or `max` depending on the desired range coverage.

4. Power cycle the server.

After you have powered the server off, wait 60 seconds before powering the server on. POST executes after the server is powered on.

Note – Status and error messages could be displayed in the console window. If POST detects an error, it displays an error message describing the failure.

5. When you have finished running POST, restore the value of `diag-switch?` to `false` by typing:

```
ok setenv diag-switch? false
```

Resetting `diag-switch?` to `false` minimizes boot time.

▼ To Start POST Diagnostics – Method 2

1. Go to the `ok` prompt.
2. Type:

```
ok setenv diag-switch? false
```

3. Type:

```
ok setenv diag-level value
```

where *value* is either min or max depending on the desired range of coverage.

4. Type:

```
ok setenv diag-trigger user-reset
```

5. Type:

```
ok setenv diag-trigger all-resets
```

Note – Status and error messages could be displayed in the console window. If POST detects an error, it displays an error message describing the failure.

Controlling POST Diagnostics

You control POST diagnostics, and other aspects of the boot process by setting OpenBoot configuration variables. Changes to OpenBoot configuration variables generally take effect only after the system is restarted. [TABLE 6-2](#) lists the most important and useful of these variables. You can find instructions for changing OpenBoot configuration variables in [“OpenBoot Configuration Variables” on page 67](#).

TABLE 6-2 OpenBoot Configuration Variables

OpenBoot Configuration Variable	Description and Keywords
auto-boot	Determines whether the operating system automatically starts up. Default is <code>true</code> . <ul style="list-style-type: none"> • <code>true</code> – Operating system automatically starts once firmware tests finish. • <code>false</code> – System remains at <code>ok</code> prompt until you type <code>boot</code>.
diag-level	Determines the level or type of diagnostics executed. Default is <code>min</code> . <ul style="list-style-type: none"> • <code>off</code> – No testing. • <code>min</code> – Only basic tests are run. • <code>max</code> – More extensive tests may be run, depending on the device.
diag-script	Determines which devices are tested by OpenBoot Diagnostics. Default is <code>none</code> . <ul style="list-style-type: none"> • <code>none</code> – No devices are tested. • <code>normal</code> – On-board (centerplane-based) devices that have self-tests are tested. • <code>all</code> – All devices that have self-tests are tested.
diag-switch?	Toggles the system in and out of diagnostic mode. Default is <code>false</code> . <ul style="list-style-type: none"> • <code>true</code> – Diagnostic mode: POST diagnostics and OpenBoot Diagnostics tests may run. • <code>false</code> – Default mode: Do not run POST or OpenBoot Diagnostics tests.
diag-trigger	Specifies the class of reset event that causes POST and OpenBoot Diagnostics to run. These variables can accept single keywords as well as combinations of the first three keywords separated by spaces. <ul style="list-style-type: none"> • <code>error-reset</code> – A reset caused by certain nonrecoverable hardware error conditions. In general, an error reset occurs when a hardware problem corrupts system data. Examples include CPU and system watchdog resets, fatal errors, and certain CPU reset events (default). • <code>power-on-reset</code> – A reset caused by pressing the Power button (default). • <code>user-reset</code> – A reset initiated by the user or the operating system. • <code>all-resets</code> – Any kind of system reset. • <code>none</code> – No POST or OpenBoot Diagnostics tests run.
input-device	Selects where console input is taken from. Default is <code>TTYA</code> . <ul style="list-style-type: none"> • <code>TTYA</code> – From built-in SERIAL MGT port. • <code>TTYB</code> – From built-in general purpose serial port (10101) • <code>keyboard</code> – From attached keyboard that is part of a graphics terminal.
output-device	Selects where diagnostic and other console output is displayed. Default is <code>TTYA</code> . <ul style="list-style-type: none"> • <code>TTYA</code> – To built-in SERIAL MGT port. • <code>TTYB</code> – To built-in general purpose serial port (10101) • <code>screen</code> – To attached screen that is part of a graphics terminal.¹

1 – POST messages cannot be displayed on a graphics terminal. They are sent to `TTYA` even when `output-device` is set to `screen`.

Note – These variables affect OpenBoot Diagnostics tests as well as POST diagnostics.

After POST diagnostics have finished running, POST reports back to the OpenBoot firmware the status of each test it has run. Control then reverts back to the OpenBoot firmware code.

If POST diagnostics do not uncover a fault, and your server still does not start up, run OpenBoot Diagnostics tests.

OpenBoot Diagnostics

Like POST diagnostics, OpenBoot Diagnostics code is firmware-based and resides in the OpenBoot PROM.

▼ To Start OpenBoot Diagnostics

1. Type:

```
ok setenv diag-switch? true
ok setenv diag-level max
ok setenv auto-boot? false
ok reset-all
```

2. Type:

```
ok obdiag
```

This command displays the OpenBoot Diagnostics menu. See [TABLE 6-3](#).

TABLE 6-3 obdiag Menu

obdiag		
1 flashprom@2,0	2 i2c@0,320	3 ide@d
4 network@2	5 network@2,1	6 rtc@0,70
7 scsi@2	8 scsi@2,1	9 serial@0,2e8
10 serial@0,3f8	11 usb@a	12 usb@b
Commands: test test-all except help what setenv set-default exit		
diag-passes=1 diag-level=max test-args=subtests, verbose		

Note – If you have a PCI card installed in the server, then additional tests are displayed on the obdiag menu.

3. Type:

```
obdiag> test n
```

where *n* represents the number corresponding to the test you want to run.

A summary of the tests is available. At the obdiag> prompt, type:

```
obdiag> help
```

Controlling OpenBoot Diagnostics Tests

Most of the OpenBoot configuration variables you use to control POST (see [TABLE 6-2](#) on [page 51](#)) also affects OpenBoot Diagnostics tests.

- Use the `diag-level` variable to control the OpenBoot Diagnostics testing level.
- Use `test-args` to customize how the tests run.

By default, `test-args` is set to contain an empty string. You can modify `test-args` using one or more of the reserved keywords shown in [TABLE 6-4](#).

TABLE 6-4 Keywords for the `test-args` OpenBoot Configuration Variable

Keyword	What It Does
bist	Invokes built-in self-test (BIST) on external and peripheral devices.
debug	Displays all debug messages.
iopath	Verifies bus/interconnect integrity.
loopback	Exercises external loopback path for the device.
media	Verifies external and peripheral device media accessibility.
restore	Attempts to restore original state of the device if the previous execution of the test failed.
silent	Displays only errors rather than the status of each test.
subtests	Displays main test and each subtest that is called.

TABLE 6-4 Keywords for the test-args OpenBoot Configuration Variable (Continued)

Keyword	What It Does
verbose	Displays detailed messages of status of all tests.
callers= <i>n</i>	Displays backtrace of <i>n</i> callers when an error occurs. callers=0 - displays backtrace of all callers before the error. Default is callers=1.
errors= <i>n</i>	Continues executing the test until <i>n</i> errors are encountered. errors=0 - displays all error reports without terminating testing. Default is errors=1.

If you want to customize the OpenBoot Diagnostics testing, you can set test-args to a comma-separated list of keywords, as in this example:

```
ok setenv test-args debug,loopback,media
```

test and test-all Commands

You can also run OpenBoot Diagnostics tests directly from the ok prompt. To do this, type the test command, followed by the full hardware path of the device (or set of devices) to be tested. For example:

```
ok test /pci@x,y/SUNW,qlc@2
```

Knowing how to construct an appropriate hardware device path requires precise knowledge of the hardware architecture of the Sun Fire V125 server.

Tip – Use the show-devs command to list the hardware device paths.

To customize an individual test, you can use test-args as follows:

```
ok test /usb@1,3:test-args={verbose,debug}
```

This affects only the current test without changing the value of the test-args OpenBoot configuration variable.

You can test all the devices in the device tree with the `test-all` command:

```
ok test-all
```

If you specify a path argument to `test-all`, then only the specified device and its children are tested. The following example shows the command to test the USB bus and all devices with self-tests that are connected to the USB bus:

```
ok test-all /pci@9,700000/usb@1,3
```

What OpenBoot Diagnostics Error Messages Tell You

OpenBoot Diagnostics error results are reported in a tabular format that contains a short summary of the problem, the hardware device affected, the subtest that failed, and other diagnostic information. [CODE EXAMPLE 6-1](#) displays a sample OpenBoot Diagnostics error message.

CODE EXAMPLE 6-1 OpenBoot Diagnostics Error Message

```
Testing /pci@1e,600000/isa@7/flashprom@2,0

  ERROR   : There is no POST in this FLASHPROM or POST header is
unrecognized
  DEVICE  : /pci@1e,600000/isa@7/flashprom@2,0
  SUBTEST : selftest:crc-subtest
  MACHINE : Sun Fire V125
  SERIAL# : 51347798
  DATE    : 03/05/2003 15:17:31 GMT
  CONTR0LS: diag-level=max test-args=errors=1

Error: /pci@1e,600000/isa@7/flashprom@2,0 selftest failed, return code = 1
Selftest at /pci@1e,600000/isa@7/flashprom@2,0 (errors=1) .....
failed
Pass:1 (of 1) Errors:1 (of 1) Tests Failed:1 Elapsed Time: 0:0:0:1
```

To change the system defaults and the diagnostics settings after initial boot, refer to the *OpenBoot PROM Enhancements for Diagnostic Operation (817-6957)*. You can view or print this document by going to:

<http://www.sun.com/documentation>

OpenBoot Commands

OpenBoot commands are commands you type from the `ok` prompt. OpenBoot commands that can provide useful diagnostic information are:

- `probe-scsi`
- `probe-ide`
- `show-devs`

`probe-scsi` Command

The `probe-scsi` command diagnoses problems with SCSI devices.



Caution – If you used the `halt` command or the Stop-A key sequence to reach the `ok` prompt, then issuing the `probe-scsi` command can hang the system.

The `probe-scsi` command communicates with all SCSI devices connected to on-board SCSI controllers.

For any SCSI device that is connected and active, the `probe-scsi` command displays its loop ID, host adapter, logical unit number, unique World Wide Name (WWN), and a device description that includes type and manufacturer.

The following is sample output from the `probe-scsi` command.

CODE EXAMPLE 6-2 `probe-scsi` Command Output

```
{1} ok probe-scsi
Target 0
  Unit 0   Disk      SEAGATE ST336605LSUN36G 0238
Target 1
  Unit 0   Disk      SEAGATE ST336605LSUN36G 0238
Target 2
  Unit 0   Disk      SEAGATE ST336605LSUN36G 0238
Target 3
  Unit 0   Disk      SEAGATE ST336605LSUN36G 0238
```

probe-ide Command

The `probe-ide` command communicates with all Integrated Drive Electronics (IDE) devices connected to the IDE bus. This bus is the internal system bus for media devices such as the DVD drive.



Caution – If you used the `halt` command or the Stop-A key sequence to reach the `ok` prompt, then issuing the `probe-ide` command can hang the system.

The following is sample output from the `probe-ide` command.

CODE EXAMPLE 6-3 `probe-ide` Command Output

```
{1} ok probe-ide
  Device 0 ( Primary Master )
          Removable ATAPI Model: DV-28E-B

  Device 1 ( Primary Slave )
          Not Present

  Device 2 ( Secondary Master )
          Not Present

  Device 3 ( Secondary Slave )
          Not Present
```

show-devs Command

The `show-devs` command lists the hardware device paths for each device in the firmware device tree. The following code example shows sample output from the `show-devs` command.

CODE EXAMPLE 6-4 `show-devs` Command Output

```
ok show devs
/pci@1d,700000
/pci@1c,600000
/pci@1e,600000
/pci@1f,700000
/memory-controller@0,0
/SUNW,UltraSPARC-IIIi@0,0
/virtual-memory
```

CODE EXAMPLE 6-4 show-devs Command Output (*Continued*)

```
/memory@m0,0
/aliases
/options
/openprom
/chosen
/packages
/pci@1c,600000/scsi@2,1
/pci@1c,600000/scsi@2
/pci@1c,600000/scsi@2,1/tape
/pci@1c,600000/scsi@2,1/disk
/pci@1c,600000/scsi@2/tape
/pci@1c,600000/scsi@2/disk
/pci@1e,600000/ide@d
/pci@1e,600000/usb@a
/pci@1e,600000/pmu@6
/pci@1e,600000/isa@7
/pci@1e,600000/ide@d/cdrom
/pci@1e,600000/ide@d/disk
/pci@1e,600000/pmu@6/gpio@80000000,8a
/pci@1e,600000/pmu@6/i2c@0,0
/pci@1e,600000/isa@7/rmc-comm@0,3e8
/pci@1e,600000/isa@7/serial@0,2e8
/pci@1e,600000/isa@7/serial@0,3f8
/pci@1e,600000/isa@7/power@0,800
/pci@1e,600000/isa@7/i2c@0,320
/pci@1e,600000/isa@7/rtc@0,70
/pci@1e,600000/isa@7/flashprom@2,0
/pci@1e,600000/isa@7/i2c@0,320/gpio@0,70
/pci@1e,600000/isa@7/i2c@0,320/gpio@0,68
/pci@1e,600000/isa@7/i2c@0,320/gpio@0,46
/pci@1e,600000/isa@7/i2c@0,320/gpio@0,44
/pci@1e,600000/isa@7/i2c@0,320/idprom@0,50
/pci@1e,600000/isa@7/i2c@0,320/nvram@0,50
/pci@1e,600000/isa@7/i2c@0,320/rsrtc@0,d0
/pci@1e,600000/isa@7/i2c@0,320/dimm-spd@0,b8
/pci@1e,600000/isa@7/i2c@0,320/dimm-spd@0,b6
/pci@1e,600000/isa@7/i2c@0,320/power-supply-fru-prom@0,b0
/pci@1e,600000/isa@7/i2c@0,320/chassis-fru-prom@0,a8
/pci@1e,600000/isa@7/i2c@0,320/motherboard-fru-prom@0,a2
/pci@1e,600000/isa@7/i2c@0,320/i2c-bridge@0,18
/pci@1e,600000/isa@7/i2c@0,320/i2c-bridge@0,16
/pci@1f,700000/network@2,1
/pci@1f,700000/network@2
/openprom/client-services
/packages/obdiag-menu
/packages/obdiag-lib
/packages/SUNW,asr
```

CODE EXAMPLE 6-4 show-devs Command Output (*Continued*)

```
/packages/SUNW,fru-device
/packages/SUNW,i2c-ram-device
/packages/obp-tftp
/packages/kbd-translator
/packages/dropins
/packages/terminal-emulator
/packages/disk-label
/packages/deblocker
/packages/SUNW,builtin-drivers
ok
```

▼ To Run OpenBoot Commands



Caution – If you used the `halt` command or the Stop-A key sequence to reach the `ok` prompt, then issuing the `probe-scsi` command can hang the system.

- 1. Halt the system to reach the `ok` prompt.**

How you do this depends on the system's condition. If possible, you should warn users before you shut the system down.

- 2. Type the appropriate command at the console prompt.**

Operating System Diagnostic Tools

If a system passes OpenBoot Diagnostics tests, it normally attempts to boot its multiuser operating system. For most Sun systems, this means the Solaris OS. Once the server is running in multiuser mode, you have access to the software-based diagnostic tools, SunVTS, and Sun Management Center. These tools enable you to monitor the server, exercise it, and isolate faults.

Note – If you set the `auto-boot` OpenBoot configuration variable to `false`, the operating system does *not* boot following completion of the firmware-based tests.

In addition to the tools mentioned, you can refer to error and system message log files, and Solaris system information commands.

Error and System Message Log Files

Error and other system messages are saved in the `/var/adm/messages` file. Messages are logged to this file from many sources, including the operating system, the environmental control subsystem, and various software applications.

Solaris System Information Commands

The following Solaris commands display data that you can use when assessing the condition of a Sun Fire V125 server:

- `prtconf`
- `prtdiag`
- `prtfru`
- `psrinfo`
- `showrev`

This section describes the information these commands give you. More information about using each command is contained in the appropriate man page.

`prtconf` command

The `prtconf` command displays the Solaris device tree. This tree includes all the devices probed by OpenBoot firmware, as well as additional devices, such as individual disks, that only the operating system software can detect. The output of `prtconf` also includes the total amount of system memory. [CODE EXAMPLE 6-5](#) shows an excerpt of `prtconf` output.

CODE EXAMPLE 6-5 prtconf Command Output

```
# prtconf
System Configuration: Sun Microsystems sun4u
Memory size: 1024 Megabytes
System Peripherals (Software Nodes):

SUNW,Sun-Fire-V125
  packages (driver not attached)
    SUNW,builtin-drivers (driver not attached)
    deblocker (driver not attached)
    disk-label (driver not attached)
    terminal-emulator (driver not attached)
    dropins (driver not attached)
    kbd-translator (driver not attached)
    obp-tftp (driver not attached)
    SUNW,i2c-ram-device (driver not attached)
    SUNW,fru-device (driver not attached)
    SUNW,asr (driver not attached)
    ufs-file-system (driver not attached)
  chosen (driver not attached)
  openprom (driver not attached)
    client-services (driver not attached)
  options, instance #0
  aliases (driver not attached)
  memory (driver not attached)
  virtual-memory (driver not attached)
  SUNW,UltraSPARC-IIIi (driver not attached)
  memory-controller, instance #0
```

The `prtconf` command's `-p` option produces output similar to the OpenBoot `show-devs` command. This output lists only those devices compiled by the system firmware.

prtdiag Command

The `prtdiag` command displays a table of diagnostic information that summarizes the status of system components. The display format used by the `prtdiag` command can vary depending on what version of the Solaris OS is running on your system. Following is an excerpt of the output produced by `prtdiag` on a healthy Sun Fire V125 server running the Solaris OS.

CODE EXAMPLE 6-6 prtdiag Command Output

```
# prtdiag
System Configuration: Sun Microsystems sun4u Sun Fire V125
System clock frequency: 167 MHz
Memory size: 1GB

===== CPUs =====
CPU Freq      E$      CPU      CPU      Temperature
Location     Size    Implementation  Mask    Die  Amb.  Status
-----
0 1002 MHz 1MB      SUNW,UltraSPARC-IIIi  3.4    -    -    online  MB/P0

===== IO Devices =====
Bus  Freq      Slot +  Name +
Type MHz      Status Path          Model
-----
pci   66        MB  pci108e,1648 (network)
      okay    /pci@1f,700000/network@2
pci   33        MB  isa/su (serial)
      okay    /pci@1e,600000/isa@7/serial@0,3f8

===== Memory Configuration =====
Segment Table:
-----
Base Address      Size      Interleave Factor  Contains
-----
0x0               1GB      1                  BankIDs 0

Bank Table:
-----
          Physical Location
ID      ControllerID  GroupID  Size      Interleave Way
-----
0        0                0        1GB      0

Memory Module Groups:
-----
ControllerID  GroupID  Labels          Status
-----
0              0        MB/P0/B0/D0
0              0        MB/P0/B0/D1
```


In addition to the information in [CODE EXAMPLE 6-6](#), `prtdiag` with the verbose option (`-v`) reports on front panel status, disk status, fan status, power supplies, hardware revisions, and system temperatures.

In the event of an overtemperature condition, `prtdiag` reports an error in the Status column for that device.

CODE EXAMPLE 6-7 `prtdiag` Overtemperature Indication Output

```
System Temperatures (Celsius):
-----
Device           Temperature           Status
-----
CPU0             102                   ERROR
```

Similarly, if there is a failure of a particular component, `prtdiag` reports a fault in the appropriate Status column.

CODE EXAMPLE 6-8 `prtdiag` Fault Indication Output

```
Fan Status:
-----

Bank           RPM           Status
----           -
CPU0           0000         [FAULT]
```

`prtfru` Command

The Sun Fire V125 server maintains a hierarchical list of all field-replacable units (FRUs) in the system, as well as specific information about various FRUs.

The `prtfru` command can display this hierarchical list, as well as data contained in the serial electrically-erasable programmable read-only memory (EEPROM) devices located on many FRUs.

[CODE EXAMPLE 6-9](#) shows an excerpt of a hierarchical list of FRUs generated by the `prtfru` command with the `-l` option.

CODE EXAMPLE 6-9 prtfru -l Command Output

```
# prtfru -l
/frutree
/frutree/chassis (fru)
/frutree/chassis/MB?Label=MB
/frutree/chassis/MB?Label=MB/system-board (container)
/frutree/chassis/MB?Label=MB/system-board/SC?Label=SC
/frutree/chassis/MB?Label=MB/system-board/SC?Label=SC/sc (fru)
/frutree/chassis/MB?Label=MB/system-board/BAT?Label=BAT
/frutree/chassis/MB?Label=MB/system-board/BAT?Label=BAT/battery
(fru)
/frutree/chassis/MB?Label=MB/system-board/P0?Label=P0
/frutree/chassis/MB?Label=MB/system-board/P0?Label=P0/cpu (fru)
/frutree/chassis/MB?Label=MB/system-board/P0?Label=
P0/cpu/F0?Label=F0
```

CODE EXAMPLE 6-10 shows an excerpt of SEEPROM data generated by the prtfru command with the -c option.

CODE EXAMPLE 6-10 prtfru -c Command Output

```
# prtfru -c
/frutree/chassis/MB?Label=MB/system-board (container)
  SEGMENT: SD
    /SpecPartNo: 885-0092-02
    /ManR
    /ManR/UNIX_Timestamp32: Wednesday April 10 11:34:49 BST 2006
    /ManR/Fru_Description: FRUID, INSTR, M'BD, 0CPU, 0MB, ENXU
    /ManR/Manufacture_Loc: HsinChu, Taiwan
    /ManR/Sun_Part_No: 3753107
    /ManR/Sun_Serial_No: abcdef
    /ManR/Vendor_Name: Mitac International
    /ManR/Initial_HW_Dash_Level: 02
    /ManR/Initial_HW_Rev_Level: 01
```

Data displayed by the prtfru command varies depending on the type of FRU. In general, the data includes:

- FRU description
- Manufacturer name and location
- Part number and serial number
- Hardware revision levels

psrinfo Command

The `psrinfo` command displays the date and time each CPU came online. With the verbose (`-v`) option, the command displays additional information about the CPUs, including their clock speed. The following is sample output from the `psrinfo` command with the `-v` option.

CODE EXAMPLE 6-11 `psrinfo -v` Command Output

```
# psrinfo -v
Status of virtual processor 0 as of: 08/21/2006 17:14:11
on-line since 08/19/2006 17:25:54.
The sparcv9 processor operates at 1002 MHz,
and has a sparcv9 floating point processor.
```

showrev Command

The `showrev` command displays revision information for the current hardware and software. [CODE EXAMPLE 6-12](#) shows sample output of the `showrev` command.

CODE EXAMPLE 6-12 `showrev` Command Output

```
# showrev
Hostname: griffith
Hostid: 830f8192
Release: 5.10
Kernel architecture: sun4u
Application architecture: sparc
Hardware provider: Sun_Microsystems
Domain:
Kernel version: SunOS 5.10 Generic 108528-16 August 2006
```

When used with the `-p` option, this command displays installed patches. [CODE EXAMPLE 6-13](#) shows a partial sample output from the `showrev` command with the `-p` option.

CODE EXAMPLE 6-13 showrev -p Command Output

```
# showrev -p
Patch: 109729-01 Obsoletes: Requires: Incompatibles: Packages: SUNWcsu
Patch: 109783-01 Obsoletes: Requires: Incompatibles: Packages: SUNWcsu
Patch: 109807-01 Obsoletes: Requires: Incompatibles: Packages: SUNWcsu
Patch: 109809-01 Obsoletes: Requires: Incompatibles: Packages: SUNWcsu
Patch: 110905-01 Obsoletes: Requires: Incompatibles: Packages: SUNWcsu
Patch: 110910-01 Obsoletes: Requires: Incompatibles: Packages: SUNWcsu
Patch: 110914-01 Obsoletes: Requires: Incompatibles: Packages: SUNWcsu
Patch: 108964-04 Obsoletes: Requires: Incompatibles: Packages: SUNWcsr
```

▼ To Run Solaris System Information Commands

1. Decide on the type of system information you want to display.

For more information, see [“Solaris System Information Commands” on page 60](#).

2. Type the appropriate command at a console prompt.

See [TABLE 6-5](#) for a summary of the commands.

TABLE 6-5 Using Solaris Information Display Commands

Command	What It Displays	What to Type	Notes
prtconf	System configuration information	/usr/sbin/prtconf	—
prtdiag	Diagnostic and configuration information	/usr/platform/sun4u/sbin/prtdiag	Use the -v option for additional detail.
prtfru	FRU hierarchy and SEEPROM memory contents	/usr/sbin/prtfru	Use the -l option to display hierarchy. Use the -c option to display SEEPROM data.
psrinfo	Date and time each CPU came online; processor clock speed	/usr/sbin/psrinfo	Use the -v option to obtain clock speed and other data.
showrev	Hardware and software revision information	/usr/bin/showrev	Use the -p option to show software patches.

Recent Diagnostic Test Results

Summaries of the results from the most recent power-on self-test (POST) and OpenBoot Diagnostics tests are saved across power cycles.

▼ To View Recent Test Results

1. Go to the `ok` prompt.
2. Type the following:

```
ok show-post-results
```

OpenBoot Configuration Variables

Switches and diagnostic configuration variables stored in the IDPROM determine how and when power-on self-test (POST) diagnostics and OpenBoot Diagnostics tests are performed. This section explains how to access and modify OpenBoot configuration variables. For a list of important OpenBoot configuration variables, see [TABLE 6-2](#).

Changes to OpenBoot configuration variables usually take effect upon the next reboot.

▼ To View OpenBoot Configuration Variables

1. Halt the server to reach the `ok` prompt.
2. To display the current values of all OpenBoot configuration variables, use the `printenv` command.

The following example shows a short excerpt of this command's output.

ok printenv		
Variable Name	Value	Default Value
diag-level	min	min
diag-switch?	false	false

▼ To Set OpenBoot Configuration Variables

1. Halt the server to reach the `ok` prompt.
2. To set or change the value of an OpenBoot configuration variable, use the `setenv` command:

```
ok setenv diag-level max
diag-level =          max
```

To set OpenBoot configuration variables that accept multiple keywords, separate keywords with a space.

Note – Keywords for the OpenBoot configuration variable `test-args` must be separated by commas.

Additional Diagnostic Tests for Specific Devices

This section contains descriptions of additional diagnostic tests that you can use for specific devices.

Using the probe-scsi Command to Confirm That Hard Drives Are Active

The `probe-scsi` command transmits an inquiry to SCSI devices connected to the system's internal SCSI interface. If a SCSI device is connected and active, the command displays the unit number, device type, and manufacturer name for that device.

CODE EXAMPLE 6-14 `probe-scsi` Output Message

```
ok probe-scsi
Target 0
  Unit 0   Disk      SEAGATE ST336605LSUN36G 4207
Target 1
  Unit 0   Disk      SEAGATE ST336605LSUN36G 0136
```

The `probe-scsi-all` command transmits an inquiry to all SCSI devices connected to both the system's internal and external SCSI interfaces. [CODE EXAMPLE 6-15](#) shows sample output from a server with no externally connected SCSI devices and two 36 GB hard drives, both of them active.

CODE EXAMPLE 6-15 `probe-scsi-all` Output Message

```
ok probe-scsi-all
/pci@1f,0/pci@1/scsi@8,1

/pci@1f,0/pci@1/scsi@8
Target 0
  Unit 0   Disk      SEAGATE ST336605LSUN36G 4207
Target 1
  Unit 0   Disk      SEAGATE ST336605LSUN36G 0136
```

Using `probe-ide` Command to Confirm That the DVD or CD-ROM Drive Is Connected

The `probe-ide` command transmits an inquiry command to internal and external IDE devices connected to the system's on-board IDE interface. The following sample output reports a DVD drive installed (as Device 0) and active in a server.

CODE EXAMPLE 6-16 `probe-ide` Output Message

```
ok probe-ide
  Device 0 ( Primary Master )
           Removable ATAPI Model: DV-28E-B

  Device 1 ( Primary Slave )
           Not Present

  Device 2 ( Secondary Master )
           Not Present

  Device 3 ( Secondary Slave )
           Not Present
```

Using `watch-net` and `watch-net-all` Commands to Check the Network Connections

The `watch-net` diagnostics test monitors Ethernet packets on the primary network interface. The `watch-net-all` diagnostics test monitors Ethernet packets on the primary network interface and on any additional network interfaces connected to the system board. Good packets received by the system are indicated by a period (.). Errors such as the framing error and the cyclic redundancy check (CRC) error are indicated with an X and an associated error description.

Start the `watch-net` diagnostic test by typing the `watch-net` command at the `ok` prompt. For the `watch-net-all` diagnostic test, type `watch-net-all` at the `ok` prompt.

CODE EXAMPLE 6-17 watch-net Diagnostic Output Message

```
{1} ok watch-net
100 Mbps FDX Link up
Looking for Ethernet Packets.
`.` is a Good Packet. `X` is a Bad Packet.
Type any key to stop.
.....
```

CODE EXAMPLE 6-18 watch-net-all Diagnostic Output Message

```
{1} ok watch-net-all
/pci@1d,700000/network@2,1
Timed out waiting for Autonegotiation to complete
Check cable and try again
Link Down

/pci@1f,700000/network@2
100 Mbps FDX Link up
.....
Looking for Ethernet Packets.
`.` is a Good Packet. `X` is a Bad Packet.
Type any key to stop.
.....
{1} ok
```

For additional information about diagnostic tests for the OpenBoot PROM see: *OpenBoot PROM Enhancements for Diagnostic Operation*.

Automatic System Recovery

Automatic System Recovery (ASR) consists of self-test features and an auto-configuring capability to detect failed hardware components and unconfigure them. By doing this, the server is able to resume operating after certain nonfatal hardware faults or failures have occurred.

Note – ASR is not the same as Automatic Server Restart, which the Sun Fire V125 server also supports. For additional information about Automatic Server Restart see [“Automatic Server Restart” on page 31](#).

If a component is monitored by ASR, and the server is capable of operating without it, the server automatically reboots if that component develops a fault or fails.

ASR monitors memory modules.

If a fault is detected during the power-on sequence, the faulty component is disabled. If the system remains capable of functioning, the boot sequence continues.

If a fault occurs on a running server, and it is possible for the server to run without the failed component, the server automatically reboots. This behavior prevents a faulty hardware component from keeping the entire system down or causing the system to crash repeatedly.

To support degraded boot capability, OpenBoot firmware uses the 1275 Client interface (through the device tree) to mark a device as either *failed* or *disabled*. This creates an appropriate status property in the device tree node. The Solaris OS does not activate a driver for any subsystem so marked.

As long as a failed component is electrically dormant (not causing random bus errors or signal noise, for example), the system reboots automatically and resumes operation while a service call is made.

Note – ASR is not enabled until you activate it.

Auto-Boot Options

The `auto-boot?` setting controls whether or not the firmware automatically boots the operating system after each reset. The default setting is `true`.

The `auto-boot-on-error?` setting controls whether the system attempts a degraded boot when a subsystem failure is detected. Both the `auto-boot?` and `auto-boot-on-error?` settings must be set to `true` to enable an automatic degraded boot.

▼ To Set the Switches

- Type:

```
ok setenv auto-boot? true
ok setenv auto-boot-on-error? true
```

Note – The default setting for `auto-boot-on-error?` is `false`. Therefore, the system does not attempt a degraded boot unless you change this setting to `true`. In addition, the system will not attempt a degraded boot in response to any fatal non-recoverable error, even if degraded booting is enabled. For examples of fatal non-recoverable errors, see [“Error Handling Summary” on page 73](#).

Error Handling Summary

Error handling during the power-on sequence falls into one of the following three cases:

- If no errors are detected by POST or OpenBoot Diagnostics, the system attempts to boot if `auto-boot?` is `true`.
- If only nonfatal errors are detected by POST or OpenBoot Diagnostics, the system attempts to boot if `auto-boot?` is `true` and `auto-boot-on-error?` is `true`.

Note – If POST or OpenBoot Diagnostics detects a non-fatal error associated with the normal boot device, the OpenBoot firmware automatically unconfigures the failed device and tries the next-in-line boot device, as specified by the `boot-device` configuration variable.

- If a fatal error is detected by POST or OpenBoot Diagnostics, the system does not boot regardless of the settings of `auto-boot?` or `auto-boot-on-error?`. Fatal nonrecoverable errors include the following:
 - All CPUs failed
 - All logical memory banks failed
 - Flash RAM cyclical redundancy check (CRC) failure
 - Critical field-replaceable unit (FRU) PROM configuration data failure
 - Critical application-specific integrated circuit (ASIC) failure

Reset Scenarios

Two OpenBoot configuration variables, `diag-switch?`, and `diag-trigger` control how the system runs firmware diagnostics in response to system reset events.

The standard system reset protocol bypasses POST and OpenBoot Diagnostics unless `diag-switch?` is set to `true` or `diag-trigger` is set to a reset event. The default setting for this variable is `false`. Because ASR relies on firmware diagnostics to detect faulty devices, `diag-switch?` must be set to `true` for ASR to run. For instructions, see [“To Enable ASR” on page 74](#).

To control which reset events, if any, automatically initiate firmware diagnostics, use `diag-trigger`. For detailed explanations of these variables and their uses, see [“Controlling POST Diagnostics” on page 50](#).

▼ To Enable ASR

1. At the system `ok` prompt, type:

```
ok setenv diag-switch? true
```

2. Set the `diag-trigger` variable to `power-on-reset`, `error-reset`, or `user-reset`. For example, type:

```
ok setenv diag-trigger user-reset
```

- 3.Type:

```
ok setenv auto-boot? true  
ok setenv auto-boot-on-error? true
```

- 4.Type:

```
ok reset-all
```

The system permanently stores the parameter changes and boots automatically if the OpenBoot variable `auto-boot?` is set to `true` (its default value).

Note – To store parameter changes, you can also power-cycle the system using the front panel Power switch.

▼ To Disable ASR

1. At the system `ok` prompt, type:

```
ok setenv diag-switch? false  
ok setenv diag-trigger none
```

- 2.Type:

```
ok reset-all
```

The system permanently stores the parameter change.

Note – To store parameter changes, you can also power-cycle the system using the front panel Power switch.

Index

A

agents, Sun Management Center, 38
auto-boot? variable, 51

B

BIST, *See* built-in self-test
BMC Patrol, *See* third-party monitoring tools
built-in self-test
 test-args variable and, 53

C

central processing unit, *See* CPU
clock speed (CPU), 65
CPU, displaying information about, 65

D

device paths, hardware, 54, 57
device tree
 defined, 38
 Solaris, displaying, 60
diag-level, 48
diag-level variable, 51, 53
diagnostic tests
 bypassing, 51
diagnostic tools
 summary of (table), 46
diagnostics
 OpenBoot Diagnostics, 52
 POST, 48
 probe-ide, 70
 probe-scsi, probe-scsi-all, 69

SunVTS, 42

 watch-net and watch-net-all, 70

diag-script variable, 51

diag-switch?, 48

diag-switch? variable, 51

E

electrostatic discharge (ESD) precautions, 16
error messages
 OpenBoot Diagnostics, interpreting, 55
exercising the system
 with SunVTS, 41

F

FRU
 hardware revision level, 64
 hierarchical list of, 63
 manufacturer, 64
 part number, 64
FRU data
 contents of IDPROM, 64

H

hard drive
 installing, 22
 removing, 24
hardware device paths, 54, 57
Hardware Diagnostic Suite, 39
hardware revision, displaying with showrev, 65
host adapter (probe-scsi), 56
HP Openview, *See* third-party monitoring tools

I

- IDE bus, 57
- input-device variable, 51
- installation
 - hard drives, 22
- Integrated Drive Electronics, *See* IDE bus
- intermittent problem, 40
- interpreting error messages
 - OpenBoot Diagnostics tests, 55

L

- log files, 38, 60
- logical unit number (`probe-scsi`), 56
- logical view (Sun Management Center), 38
- loop ID (`probe-scsi`), 56

M

- message, POST, 48
- moving the system, precautions, 18

O

- `obdiag-trigger` variable, 51
- OpenBoot commands
 - `probe-ide`, 57
 - `probe-scsi` and `probe-scsi-all`, 56
 - `show-devs`, 57
- OpenBoot configuration variables
 - purpose of, 50
 - table of, 51
- OpenBoot Diagnostics, 52
- OpenBoot Diagnostics tests
 - error messages, interpreting, 55
 - hardware device paths in, 54
 - running from the `ok` prompt, 54
 - test command, 54
 - `test-all` command, 55
- OpenBoot PROM parameters
 - `diag-level`, 48
 - `diag-switch?`, 48
- output message
 - `watch-net` diagnostic, 71
 - `watch-net-all` diagnostic, 71
- output-device variable, 51
- overtemperature condition
 - determining with `prtdiag`, 63

P

- patches, installed
 - determining with `showrev`, 65
- physical view (Sun Management Center), 38
- POST messages, 48
- `post-trigger` variable, 51
- `probe-ide` command (OpenBoot), 57
- `probe-scsi` and `probe-scsi-all` commands (OpenBoot), 56
- processor speed, displaying, 65
- `prtconf` command (Solaris), 60
- `prtdiag` command (Solaris), 61
- `prtfru` command (Solaris), 63
- `psrinfo` command (Solaris), 65

R

- removal
 - DVD drive, 26
 - hard drives, 21, 22, 24
- reset events, kinds of, 51
- revision, hardware and software
 - displaying with `showrev`, 65

S

- `show-devs` command (OpenBoot), 57
- `showrev` command (Solaris), 65
- software revision, displaying with `showrev`, 65
- Solaris commands
 - `prtconf`, 60
 - `prtdiag`, 61
 - `prtfru`, 63
 - `psrinfo`, 65
 - `showrev`, 65
- stress testing, *See also* exercising the system, 41
- Sun Enterprise Authentication Mechanism, 42
- Sun Management Center, tracking systems
 - informally with, 38
- SunVTS, exercising the system with, 41
- system configuration card, 48
- system memory
 - determining amount of, 60

T

- test command (OpenBoot Diagnostics tests), 54

- test-all command (OpenBoot Diagnostics tests), 55
- test-args variable, 53
 - keywords for (table), 53
- third-party monitoring tools, 39
- Tivoli Enterprise Console, *See* third-party monitoring tools
- tree, device, 38

U

- Universal Serial Bus (USB) devices
 - running OpenBoot Diagnostics self-tests on, 55

W

- watch-net diagnostic
 - output message, 71
- watch-net-all diagnostic
 - output message, 71
- World Wide Name (probe-scsi), 56

