# Sun StorEdge™ T3 Array Multi-Platform Support Just the Facts



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### **Positioning**

#### Introduction



Figure 1. The Sun StorEdge™ T3 Array (T3WG Model Shown)

Simple. Scalable. Flexible. To help meet the growing demands for storage caused by the "Net Effect," Sun developed the Sun StorEdge $^{\text{\tiny TM}}$  T3 array.

With the dramatic growth in storage requirements, customers are changing the way they view, evaluate, and purchase storage. In the past, customers purchased data storage based upon its associated host system type. Today, storage purchases are based upon application and business needs, which are independent of the type of host system platform. Increasingly, a storage system originally purchased for one host platform is re-purposed to a different host platform within the enterprise; or, as storage is purchased, it is attached to more than one disparate host platform. Some users simply prefer to purchase storage for use across all their host platforms from a single-source vendor.

As a result, to be suitable for an IT environment with different open systems host platforms, a storage system must be compatible with the various host platform types found in a typical enterprise. The high-quality Sun StorEdge T3 array storage system supports multiple host platforms while providing versatile three-way scalability across capacity expansion, increases in performance, and enterprise-class availability features. The Sun StorEdge T3 array helps fulfill the need for a simple, scalable, flexible storage system which can accommodate a variety of open systems platforms.

Initially offered for direct connections into an open systems host, the Sun StorEdge T3 array for the enterprise (T3ES) provides heightened availability by utilizing a Sun-supplied failover driver. Available as a completely redundant, fault-tolerant failover storage system, this partner-pair approach helps provide enterprise-class availability through such advanced features as:

- Hot-swap redundant hardware RAID controllers with fully duplexed write cache (T3ES models only)
- 256-MB (per RAID controller) cache is battery-backed with fully redundant hot-swap UPS batteries which provide immediate destaging of write data to disk upon power loss
- Four hot-swap redundant power supply-independent cooling fans
- Dual hot-swap redundant load-sharing, load-balancing power supplies
- Dual hot-swap redundant interconnect cards
- Nine hot-swap, RAID-capable 10000-rpm (18.2, 36.4, or 73.4-GB) dual-ported FC-AL disk drives
- · Non-floating hot-sparing drive capability
- Dynamic cache policy redirection upon sense of power loss on either AC circuit



· Operating system-independent out-of-band management ports

The Sun StorEdge T3 array is available in tabletop, rack-ready, or rack-installed configurations and ships as either a single controller unit drive tray or as a pair of partnered controller unit drive trays. The Sun StorEdge T3 array is scalable from 327 GB to 5.2 TB per rack cabinet; up to 32 racks (32 racks x 8 controller units per rack = 256 controller units) can be connected to a single server for approximately 169 TB of raw storage capacity.

#### **New Features**

The Sun StorEdge T3 array now supports the Microsoft Windows NT (4.0, SP6), HP-UX (11.0), Linux (kernel 2.215), and IBM AIX (4.3.3) host operating systems and their relevant host server platforms. Support is provided either through a native driver for the Sun StorEdge T3 array for the workgroup (T3WG) or through a failover driver for the Sun StorEdge T3 array for the enterprise (T3ES). New features include the following:

- Platform-specific alternate path failover drivers (T3ES models only)
- Native full-path testing diagnostics derived from StorTools<sup>™</sup> software
- Sun StorEdge T3 array configuration/management through Sun StorEdge Component Manager software running on a remote workstation console connected via Ethernet
- · Documentation and installation services
- · Compatibility testing and inclusion on OS compatibility lists

The Sun StorEdge T3 array supports the host operating systems and platforms shown in the table below.

| Host OS                                      | Host Server<br>Platform   | Sun StorEdge<br>Component<br>Manager Station                               | HBA Model  | HBA Driver<br>Version   | HBA<br>Firmware<br>Version   |
|--|---|--|--|---|--|
| Sun Solaris™ 2.6, 7, 8 Operating Environment | Sun Enterprise™ 10000, 3X00, 4X00, 5X00, 6X00, 220R, 250, 420R, 450 servers; Sun Ultra™ 60, 80 workstations | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | 6729A PCI FC-AL adapter (optical); 6730A SBus FC-AL adapter (optical GBIC) | 6729A:<br>107280-06*<br>(Solaris 2.6,<br>107292-06*<br>(Solaris 7),<br>109189-02*<br>(Solaris 8);<br>6730A:<br>105375-22*<br>(Solaris 2.6),<br>107469-02*<br>(Solaris 7),<br>1094600-02*<br>(Solaris 8)<br> | 6729A:<br>10399-02 or<br>later;<br>6730A:<br>109400-02 or<br>later |
| Microsoft<br>Windows NT<br>v4.0 SP6          | Intel Pentium   | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | Qlogic<br>QLA2200F/66;<br>Emulex LP8000-<br>F1/N1                          | v7.05<br>v4.31  | v1.61<br>v3.03x10/1.51a<br>1                                       |

| Host OS   | Host Server<br>Platform | Sun StorEdge<br>Component<br>Manager Station                               | HBA Model  | HBA Driver<br>Version   | HBA<br>Firmware<br>Version |
|---|-------------------------|--|--|---|----------------------------|
| HP-UX v11.0   | HP N- or L-<br>class    | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | HP A3740A NOTE: Do not use with HP A5158A* Sun StorEdge T3 array firmware v1.14 is only compatible with the HP A3740A host bus adapter (HBA) | B.11.00.03<br>Tachyon FC  | v3.0                       |
| IBM AIX v4.3.3  | IBM RS/6000             | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | IBM FC#6227  | devices.pci.df1<br>000f7.rte.v4.3.3<br>.25  | SF320.A9                   |
| Linux Versions:<br>GNU/Debian;<br>Caldera Open<br>Linux;<br>E-Server v2.3;<br>Red Hat v6.2;<br>SuSe v6.4;<br>Turbo Linux<br>Server v6.0 | Intel Pentium           | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | Qlogic<br>QLA2200F/66  | 2.2.15 kernel with UNH patch for failover Note: Use the driver version embedded in the kernel, not the one posted on the Qlogic web site. | v1.61                      |

**Note:** This support matrix applies **only** to Sun StorEdge T3 arrays running v1.14 firmware.

#### **Key Messages**

The top three high-level messages are:

- Scalable—Three-way scalability (predictable, consistent, linear scalability across the metrics of capacity, performance, and availability).
- Simple—Common components and out-of-band management ports make the Sun StorEdge T3 array easy to configure, manage, and grow.
- Flexible—The Sun StorEdge T3 array is highly adaptable and reconfigurable to help meet the everchanging demands of even the most challenging IT environments.

#### **Key Messaging**

- Optimal resource utilization—Customers can allocate storage based upon need rather than system type.
- High-performance storage for the enterprise—93 MB/sec. reads from disk per controller (RAID 5);
   77 MB/sec. writes to disk per controller with (RAID 5);
   264 MB/sec. sustained internal throughput per controller unit.
- Multiplatform failover support (T3ES models only)—The Sun StorEdge T3 array for the enterprise is supported in dual-path/HBA Sun's Solaris Operating Environment, Microsoft Windows NT, HP-UX,



Linux, or IBM AIX environments incorporating failover for high-availability applications with Sunsupplied failover drivers.

- True flexibility—Customers can allocate storage based upon need, rather than system type; they buy exactly what they need when they need it—no more being forced to pay for more than what is needed or being forced to settle for less than what is needed—there is no waste.
- One-stop shop—Sun can now be the one-stop storage shop for mixed platform environments comprised of the Solaris Operating Environment, Microsoft Windows NT, Linux, HP-UX, and IBM AIX host operating systems.
- Scalable growth—The Sun StorEdge T3 array adapts to changing business IT requirements by providing flexible, scalable, predictable, linear, high-speed I/O performance across the enterprise as users add capacity.
- Uptime—The Sun StorEdge T3 array provides redundant, fault tolerant support for the Solaris Operating Environment, Microsoft Windows NT, Linux, HP-UX, and IBM AIX host operating systems.
- Convenient, easy management—Just a single console is all that is needed to locally or remotely monitor, control, and diagnose all Sun StorEdge T3 arrays on the Solaris Operating Environment, Microsoft Windows NT, Linux, HP-UX, and IBM AIX host operating systems.
- Storage made simpler—The Sun StorEdge T3 array helps make life easier with only four basic FRU types and by utilizing consistent modular building blocks.
- Storage does not have to be expensive—The Sun StorEdge T3 array has excellent price/performance point and is an exceptional value.
- Every bottleneck is costly—The Sun StorEdge T3 array has predictable and linear scalable performance so it can easily keep up with the demands of businesses without bogging down.

#### **Key Features, Functions, and Benefits**

The introduction of multiplatform support helps enable customers to take advantage of the three-way scalability (capacity, performance, and availability) of the Sun StorEdge T3 array in operating environments other than the Solaris Operating Environment.

Customers can now purchase their storage to help satisfy their own unique business needs, while protecting their investment because the storage they purchase today can be expanded, reused, or reconfigured for use with other applications or in other environments as their business requirements change over time.

| Feature              | Function   | Benefit   |
|----------------------|--|---|
| Scalable capacity    | System can be non-disruptively expanded by adding drive trays; up to 256 drive trays can be connected to a single server via hubs or switches running in quick-loop mode | Minimal expense and time to add capacity  |
| Scalable performance | As each controller unit tray is added to<br>the original system, bandwidth is<br>increased   | The level of performance per tray remains constant, so the level of performance for the system increases linearly |

| Feature  | Function  | Benefit  |
|--|---|--|
| Scalable availability  | Each set of 18 HDDs within a self-<br>contained drive tray is powered by<br>hot-swap/redundant power and<br>cooling, and is contained on its own<br>loop path | As drive trays are multiplied, the level of availability remains constant  |
| Configurations support 36-GB and 73-GB, 1.0-inch and 1.6 inch HDDs   | Flexible enough to support new drives and to support varying application workloads  | Saves money because users do not have to buy all new equipment if application requirements change                                    |
| Scalable partner pair  | Consistent levels of fault tolerant redundancy remain constant as the system is expanded  | Predictable uptime   |
| Failover device driver support (T3ES)  | Alternate path for I/O in case one path fails   | Helps increase uptime  |
| Mirrored cache backed with<br>redundant, hot-swap batteries<br>(T3ES); immediate destage to<br>HDDs upon sense of power loss | Data not yet written to disk is protected   | Peace of mind knowing data in cache is protected   |
| Hot-swap, redundant HDDs,<br>interconnect cards, power,<br>cooling, built-in UPS batteries,<br>and RAID controllers (T3ES)   | Very short mean time to repair (MTTR)   | Helps save time and money  |
| Full Fibre Channel architecture  | Efficiently manages overhead  | Helps save time and money because users can be more productive and efficient   |
| Configurable for bandwidth-<br>hungry or latency-driven<br>applications  | Configure for transaction-intensive or transfer-intensive applications  | Helps save time and money because users have only one type of storage array to buy and learn   |
| Advanced caching and RAID algorithms   | Dynamic adaptability to adjust to read- or write-heavy random or sequential workloads   | Helps save money because Sun<br>StorEdge T3 array adapts to changing<br>workloads, which helps to minimize<br>storage purchases      |
| Solaris Operating Environment,<br>Microsoft Windows NT, Linux,<br>HP-UX, and IBM AIX support                                 | Connects to open systems host platforms   | Storage can be purchased for<br>multiple systems, centrally managed<br>from the same console, and allocated<br>on an as-needed basis |
| Only four basic FRU types  | All Sun StorEdge T3 arrays use the same components for compatibility  | Helps save money (parts are<br>amortized); helps save time as there<br>are only four FRUs to deal with                               |
| Out-of-band manageability with intelligent circuitry   | Remotely or locally monitor, control, diagnose/fix from a single console independent of any OS which may be attached to the Sun StorEdge T3 array             | Helps save both time and money   |
| Hot-sparing capability   | Provides 24 x 7 monitoring with SRS system  | Users get peace of mind knowing<br>Sun is there to help keep their storage<br>up and running   |

#### **Target Users and Markets**

Multiplatform support for the Sun StorEdge T3 array is intended for enterprise IT environments with Sun servers, as well as environments with Microsoft Windows NT, Linux, HP-UX, and/or AIX servers. This product is ideal for enterprise customers with failover requirements (T3ES) on any of these host platforms. Also, customers who have complex storage requirements for applications which are not platform dependent will benefit from the Sun StorEdge T3 array.

## Obtaining the Failover Drivers for the Sun StorEdge T3 Array for the Enterprise

The URL for linking to each download site for each Sun-supplied non-Solaris fail-over driver is: http://www.sun.com/storage/t3es/multi\_platform.html

### **Selling Highlights**

Customers are beginning to look at storage for use in various host systems for various applications. This change in the view of storage is changing the way that customers are selecting and implementing storage solutions in their enterprise.

Multiplatform attach of the Sun StorEdge™ T3 array can help satisfy the enterprise needs of customers by providing a single source for the following:

- High-performance storage
- · Centrally managed storage
- · High-quality, high-reliability storage
- Highly flexible, adaptable, reconfigurable storage
- Investment protection
- World-class, global Sun service and support
- Supports the Solaris Operating Environment, Microsoft Windows NT, Linux kernel, HP-UX, and IBM AIX host operating systems

### **Requirements and Configuration**

#### **Applications**

The Sun StorEdge™ T3 array is well suited for customers who desire scalable hardware RAID FC-AL storage. Target applications include the following:

- Service (e-mail, web servers, e-commerce)
- Workgroup (NFS, e-mail, file and print services)
- Enterprise (OLTP, data warehouse, e-commerce)
- Technical and scientific applications (high-performance computing)
- Computer generated animation (CGA)
- Image capture and retrieval applications such as medical imaging, high-performance data acquisition, or video streaming

Applications of all types—including, but not limited to, messaging, OLTP, DSS, HPC, print/file, network client, static web, and dynamic web content—which are certified for use with their relevant host platform should be compatible with the Sun StorEdge T3 array. Use the Sun StorEdge T3 array for the workgroup (T3WG) models for workgroup applications and the Sun StorEdge T3 array for the enterprise (T3ES) models for enterprise-level applications.

#### **Supported Configurations**

Sun provides a failover device driver support for the Sun StorEdge T3 array for the enterprise (T3ES models running firmware version 1.14) for the hosts, operating systems, and host bus adapters shown in the table below.

**Note:** This support matrix applies **only** to those Sun StorEdge T3 arrays running v1.14 firmware.

| Host OS                                      | Host Server<br>Platform   | Sun StorEdge<br>Component<br>Manager<br>Station                            | HBA Model   | HBA Driver<br>Version  | HBA Firmware<br>Version  |
|--|---|--|---|--|--|
| Sun Solaris™ 2.6, 7, 8 Operating Environment | Sun Enterprise <sup>™</sup> 10000, 3X00, 4X00, 5X00, 6X00, 220R, 250, 420R, 450 servers; Sun Ultra <sup>™</sup> 60, 80 workstations | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | 6729A PCI<br>FC-AL adapter<br>(optical); 6730A<br>SBus FC-AL<br>adapter (optical<br>GBIC) | 6729A: 107280-06* (Solaris 2.6, 107292-06* (Solaris 7), 109189-02* (Solaris 8); 6730A: 105375-22* (Solaris 2.6), 107469-02* (Solaris 7), 1094600-02* (Solaris 8) | 6729A:<br>10399-02 or<br>later;<br>6730A:<br>109400-02 or<br>later |

| Host OS  | Host Server<br>Platform | Sun StorEdge<br>Component<br>Manager<br>Station                            | HBA Model  | HBA Driver<br>Version  | HBA Firmware<br>Version  |
|--|-------------------------|--|--|--|--------------------------|
| Microsoft<br>Windows NT<br>v4.0 SP6  | Intel Pentium           | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | Qlogic<br>QLA2200F/66;<br>Emulex LP8000-<br>F1/N1  | v7.05<br>v4.31   | v1.61<br>v3.03x10/1.51a1 |
| HP-UX v11.0  | HP N- or L- class       | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | HP A3740A NOTE: Do not use with HP A5158A* Sun StorEdge T3 array firmware v1.14 is only compatible with the HP A3740A host bus adapter (HBA) | B.11.00.03<br>Tachyon FC   | v3.0                     |
| IBM AIX v4.3.3   | IBM RS/6000             | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | IBM FC#6227  | devices.pci.df100<br>0f7.rte.v4.3.3.25   | SF320.A9                 |
| Linux Vers:<br>GNU/Debian;<br>Caldera Open<br>Linux; E-Server<br>v2.3; Red Hat<br>v6.2; SuSe v6.4;<br>Turbo Linux<br>Server v6.0 | Intel Pentium           | Ultra 5<br>workstation or<br>higher on Solaris<br>Operating<br>Environment | Qlogic<br>QLA2200F/66  | 2.2.15 kernel with UNH patch for failover (Note: Use the driver version embedded in the kernel, not the one posted on the Qlogic web site. | v1.61                    |

### Licensing/Usage

Multiplatform host support for Sun StorEdge T3 arrays is free under the Sun Binary Code License Agreement.

### **Ordering Information**

#### Sun StorEdge™ T3 Array Multiplatform Support Ordering

Sun-supplied fail-over drivers for non-Sun/Solaris host platforms are free. The URL for linking to each download site for each Sun-supplied non-Solaris fail-over driver is:

http:/www.sun.com/storage/t3es/multi\_platform.html

### **Service and Support**

The SunSpectrum<sup>™</sup> program is an innovative and flexible service offering that allows customers to choose the level of service best suited to their needs, ranging from mission-critical support for maximum solution availability to backup assistance for self-support customers. The SunSpectrum program provides a simple pricing structure in which a single fee covers support for an entire system, including related hardware and peripherals, the Solaris<sup>™</sup>Operating Environment software, and telephone support for Sun<sup>™</sup> software packages. The majority of Sun's customers today take advantage of the SunSpectrum program, underscoring the value that it represents. Customers should check with their local Sun Enterprise Services representatives for program and feature availability in their areas.

SunSpectrum program support contracts are available both during and after the warranty program. Customers may choose to uplift the service and support agreement to meet their business needs by purchasing a SunSpectrum contract. For more information on the SunSpectrum program offerings refer to the following URL:

http://service.central/TS/ESP/SunSpectrum/Feature\_Matrix/index.html.

The four levels of SunSpectrum support contracts are outlined below.

| Program  | Description   |
|--|---|
| Mission-Critical<br>SunSpectrum Platinum <sup>sM</sup> Support | Designed to support client-server, mission-critical solutions by focusing on failure prevention, rapid recovery, and year round technical services planning. Support is provided 24 x 7.  |
| Business-Critical<br>SunSpectrum Gold <sup>™</sup> Support     | Includes a complete package of proactive and responsive services for customers who require maximum uptime for their strategic business critical systems. Support is provided 24 x 7.  |
| System Coverage<br>SunSpectrum Silver <sup>sm</sup> Support    | Combines the service expertise, responsive on-site support, technical support by telephone, and SunSolve™ CD/on-line services. Support is provided 8 a.m. to 8 p.m. Mon. through Fri.   |
| Self-Directed<br>SunSpectrum Bronze <sup>™</sup> Support       | Provided for customers who rely primarily upon their own in-house service capabilities. Enables customers to deliver high-quality service by giving them access to UNIX® expertise, Sun-certified replacement parts, software releases, and technical tools. Support is provided 8 a.m. to 5 p.m. Mon. through Fri. |

### **Glossary**

Block An overly used term. Often used to describe the amount of data sent or

received by the host per I/O operation. Also used to describe the size of an atomic read/write operation to/from a disk. In the context of the Sun StorEdge™ T3 array, represents the size of each cache buffer, and also the disk interleave factor (also known as stripe unit, chunk, interlace factor). Sun StorEdge T3 array block size can be 16, 32, or 64 KB.

Bus A point-to-point network component. Used by Sun™ Management

Center software to represent a network link to which many other hosts

may be connected.

Channel An interface directed toward high-speed transfer of large amounts of

information.

Chunk A quantity of information that is handled as a unit by the host and

disk device.

Controller unit The standalone controller unit is the smallest possible array

configuration. The architecture integrates disks, data cache, hardware RAID, power, cooling, uninterrupted power supply (UPS), diagnostic capabilities, and administration into a versatile, standalone component. The controller unit includes external connections to a data host (or hub

or switch), and to a management network.

Disk array A subsystem that contains multiple disk drives, designed to provide

performance, high availability, serviceability, or other benefits.

Disk group

A grouping of disk drives and the data on them that facilitates

organization and the movement of disks between systems.

Event A change in the state of a managed object.

Fabric A group of interconnections between ports that includes a fabric

element.

FC-AL Fibre Channel arbitrated loop, a loop topology used with Fibre

Channel.

Fiber A wire or optical strand. Spelled *fibre* in the context of Fibre Channel.

light transmit data. Used for high-speed transmission over medium to

long distances.

Frame An indivisible unit for transfer of information in Fibre Channel.

FRU Field replaceable unit.

Full duplex A communications protocol that permits simultaneous transmission in

both directions, usually with flow control.

GBIC Gigabit interface converter.

GUI Graphical user interface. The GUI provides the user with a method of

interacting with the computer and its special applications, usually via a mouse or other selection device. The GUI usually includes such things as windows, an intuitive method of manipulating directories and files,

and icons.

Heterogeneous hosts Various application servers that run the Solaris™ Operating

Environment or Microsoft Windows NT Server operating environment

and are attached to the same storage.

Hot-plug A hot-plug component means that it is electrically safe to remove or

add that component while the machine is still running. Typically, the system must be rebooted before the hot-plug component is configured

into the system.

Hot spare A drive in an array that is held in reserve to replace any other drive that

fails. Hot spares are continuously powered up and spinning. This allows the array processor to have immediate access to a functioning

drive for possible reconstruction of lost data.

Hot-swap A hot-swap component can be installed or removed by simply pulling

the component out and putting the new one in. The system will either automatically recognize the component change and configure itself as necessary or will require user interaction to configure the system; however, in neither case is a reboot required. All hot-swappable components are hot pluggable, but not all hot-pluggable components

are hot-swappable.

Hub A device for connecting fiber cables.

Interleaved memory Helps reduce memory access time by permitting multiple memory

components to operate in parallel. Memory is divided into *n* banks arranged so that every *n*th byte is supplied by a different memory bank. In a two-way interleaved system, the first double word is supplied by bank 0 while the second is supplied by bank 1. Normally, the size and extent of interleave is arranged so that a single typical request is satisfied by as many banks as possible. This arrangement permits a single memory request to be fulfilled without waiting for memory

recycle time.

I/O rate A measure of a device's capacity to transfer data to and from another

device within a given time period, typically as I/O operations per

second.

IOPS Input/output operations per second. A measure of I/O performance, this

is commonly used to quote random I/O performance.

IP Internet protocol. A set of protocols developed by the United States

Department of Defense to communicate between dissimilar computers

across networks.

Link One inbound fiber and one outbound fiber connected to a port.

LRC Loop redundancy circuit

MIA Media interface adapter. A small electronic device that converts

electrical signals to optical signals. It performs that same function as a gigabit interface converter (GBIC) but is installed on the outside of the storage array. Sun selected the MIA so the installed base of PCI and SBus host bus adapters could be used with this new generation of

storage arrays.

Micron One millionth of a meter. Also called *micrometer*.

Mirror synchronization The process by which VERITAS Volume Manager software keeps two

or more copies of data identical.

Mirroring In RAID terminology, refers to the redundant storage of data, either by

duplicating the exact data or generating parity data bit-for-bit.

Module A software component that may be loaded dynamically to monitor data

resources of systems, applications, and network devices.

Multimode fiber An optical wave guide which allows more than one mode (rays of light)

to be guided.

Network An arrangement of nodes and connecting branches, or a

configuration of data processing devices and software connected for

information exchange.

N\_Port A port attached to a node for use with point-to-point or fabric topology.

NL\_Port A port attached to a node for use in all three topologies (point-to-point,

arbitrated loop, or fabric.

Node A device that has at least one N\_Port or NL\_Port.

NVRAM cache A non-volatile (battery-backed) random access memory area used as an

intermediate store for data between a host computer system and disk

drives.

Optical fiber Any filament of fiber, made of dielectric material, that guides light.

Packet-switched bus A bus in which information is transmitted in fixed-sized units. This

type of bus is often associated with the use of split transactions.

Gigaplane<sup>™</sup> and UPA are packet-switched buses.

Parity In an array environment, data that is generated from user data and is

used to regenerate user data lost due to a drive failure. Used in RAID 5.

Partner group Two controller units may be paired in a *partner group* to create a

configuration with redundant controllers, redundant data, and management paths, allowing for cache mirroring, controller failover, and path failover capability. The partner group is thus the minimum storage configuration for enterprise environments that call for high availability. As with standalone controller units, partner groups may be configured with additional units to double capacity and/or spindle

count.

Point-to-point A topology where exactly two ports communicate.

RAID Redundant array of independent disks. A set of disk drives that appear

to be a single logical disk drive to an application such as a database or

file system. Different RAID levels provide different capacity, performance, high availability, and cost characteristics.

Read-ahead Sequential data that has been read from disk into cache without having

actually been requested by the application host, in anticipation that it will be requested by the host. When the request occurs, it can be serviced as a low latency cache hit, thus improving host application

performance.

Receiver The circuitry that receives signals on a fiber, and the ultimate

destination of data transmission.

Reconstruction The process of rebuilding lost data on a replacement drive after a

drive failure.

Redundancy Duplication for the purpose of achieving fault tolerance. Refers to

duplication or addition of components, data and functions within

the array.

Responder The logical function in an N\_Port responsible for supporting the

exchange initiated by the originator in another N\_Port.

SAN Storage area network. SAN architecture uses high-performance, high-

capacity Fibre Channel switches to connect storage islands. This approach provides physical connectivity, but does facilitate information

sharing or simplify management across servers.

Segment Another overly used term; in the context of the Sun StorEdge T3 array,

1/8 of a cache buffer. In the Sun StorEdge T3 array, a segment is the smallest size of I/O possible between cache and disk. Segment size is 2,

4, or 8 KB, depending on block size.

Serial transmission Data communication mode where bits are sent in sequence in a

single fiber.

Single-mode fiber A step index fiber wave guide in which only one mode (ray of light)

will propagate above the cutoff wavelength.

Stripe size Total amount of data in a disk stripe; i.e. block size multiplied by

number of data disks in the stripe.

Stripe width Total number of disks in a disk stripe.

Striping Spreading or interleaving logical contiguous blocks of data across

multiple independent disk spindles. Striping allows multiple disk controllers to simultaneously access data, improving performance.

Switch The name of an implementation of the fabric topology.

Switched-loop architecture Splits the drive interface into multiple, independent loops so that the

RAID controller has its own drive loop, plus access to other drive loops. Improves performance and expansion flexibility for enterprise

networks.

Topology The components used to connect two or more ports together. Also, a

specific way of connecting those components, as in point-to-point,

fabric, or arbitrated loop.

Transceiver A transmitter/receiver module.

Transfer rate The rate at which bytes or bits are transferred, usually measured in

megabytes per second.

Volume A volume is a virtual disk into which a file system, DBMS, or other

application can place data. A volume can physically be a single disk partition or multiple disk partitions on one or more physical disk drives. Applications that use volumes do not need to be aware of their underlying physical structure. Software handles the mapping of virtual

partition addresses to physical addresses.

Write-behind mode A data write is acknowledged to the application host as soon as it is in

(mirrored) cache, without having yet been committed to disk, in order to reduce write latency. Also known as write-back or fast-write mode.

Write-through mode A data write is acknowledged only when data is fully committed

to disk.

### **Materials Abstract**

All materials will be available on SunWIN except where noted otherwise.

| Collateral  | Description  | Purpose                 | Distribution                      | Token # or<br>COMAC<br>Order # |
|---|--|-------------------------|-----------------------------------|--------------------------------|
| PowerPack   |  |                         |                                   |                                |
| <ul> <li>Sun StorEdge™ T3 Array</li> <li>Multiplatform Support, Just</li> <li>the Facts</li> </ul>        | Reference Guide (this document)                        | Sales Tool,<br>Training | SunWIN,<br>Reseller Web           | 127758                         |
| Sun StorEdge T3 Array, Just the Facts   | Reference Guide  | Sales Tool,<br>Training | SunWIN,<br>Reseller Web           | 112864                         |
| Sun StorEdge T3 Array     Customer Presentation   | Presentation Overview; Slide<br>Notes for Presentation | Sales Tool              | SunWIN,<br>Reseller Web           | 120838                         |
| Sun StorEdge T3 Array     Technical Presentation  | Presentation with Slide Notes                          | Sales Tool              | SunWIN,<br>Reseller Web           | 120839                         |
| Sun StorEdge T3 Array Multi-<br>Platform Presentation   | Presentation with Slide Notes                          | Sales Tool              | SunWIN,<br>Reseller Web           | 125114                         |
| <b>Product Literature</b>   |  |                         |                                   |                                |
| <ul> <li>Sun StorEdge T3 Array Quick<br/>Reference Card</li> </ul>  | Quick Reference Card                                   | Sales Tool              | SunWIN,<br>Reseller Web           | 73691                          |
| Literature: Sun StorEdge T3     for the Workgroup Data Sheet  | Data Sheet   | Sales Tool              | SunWIN,<br>Reseller Web,<br>COMAC | DE1074-0<br>108576             |
| Literature: Sun StorEdge T3     for the Enterprise Data Sheet   | Data Sheet   | Sales Tool              | SunWIN,<br>Reseller Web,<br>COMAC | DE1165-0<br>117451             |
| Sun StorEdge T3 Array     Elevator Pitch  | Presentation with Notes                                | Sales Tool              | SunWIN,<br>Reseller Web           | 120363                         |
| <ul> <li>Sun StorEdge T3 Array</li> <li>FastFacts</li> </ul>  | Fast Facts   | Sales Tool              | SunWIN,<br>Reseller Web           | 120364                         |
| White Papers  |  |                         |                                   |                                |
| Sun StorEdge T3 Array     Performance Tuning White     Paper  | Technical Brief  | Sales Tool,<br>Training | SunWIN,<br>Reseller Web           | 119879                         |
| Sun StorEdge T3 Architecture White Paper  | Technical Brief  | Sales Tool,<br>Training | SunWIN,<br>Reseller Web           | 120366                         |
| - Fibre Channel Technology from Sun Microsystems  | Technical Brief  | Sales Tool,<br>Training | SunWIN,<br>Reseller Web           | 65659                          |
| <ul> <li>Fibre Channel versus         Alternative Storage         Interfaces: An Overview     </li> </ul> | Technical Brief  | Sales Tool,<br>Training | SunWIN,<br>Reseller Web           | 65663                          |

| Collateral  | Description   | Purpose    | Distribution            | Token # or<br>COMAC<br>Order # |
|---|---|------------|-------------------------|--------------------------------|
| <b>Quote Sheets</b>   |   |            |                         |                                |
| Customer Quote Sheet for Sun<br>StorEdge T3 Array   | Quote Sheet   | Sales Tool | SunWIN,<br>Reseller Web | 119896,<br>FE1270-0            |
| T3 partner Quote Sheet for<br>the Sun StorEdge T3 Array                                   | Quote Sheet   | Sales Tool | SunWIN,<br>Reseller Web | 119934                         |
| Success Stories   |   |            |                         |                                |
| - AB Watley Success Story   | Success Story                                       | Sales Tool | SunWIN,<br>Reseller Web | 120147                         |
| Network Commerce Inc. Success Story   | Success Story                                       | Sales Tool | SunWIN,<br>Reseller Web | 120005                         |
| - Bluelight Success Story   | Success Story                                       | Sales Tool | SunWIN,<br>Reseller Web | 120003                         |
| Competitive   |   |            |                         |                                |
| – CLARiiON Beat Sheet<br>Competitive White Paper  | Competitive White Paper                             | Training   | SunWIN                  | 112069                         |
| – EMC Beat Sheet Competitive<br>White Paper   | Competitive White Paper                             | Training   | SunWIN                  | 109825                         |
| Sun StorEdge T3 Array     Competitive Presentation  | Competitive Presentation                            | Sales Tool | SunWIN,<br>Reseller Web | 120840                         |
| Sun StorEdge v. EMC     Pocketfacts   | Pocket Facts  | Training   | SunWIN                  | 117277,<br>BE962-0             |
| <ul> <li>Competitive Edge Sun<br/>StorEdge T3 Solution vs.<br/>CLARiiON FC4500</li> </ul> | Competitive White Paper                             | Training   | SunWIN                  | 120367                         |
| <ul> <li>Competitive Edge Sun<br/>StorEdge T3 Solution vs.<br/>Compaq RA8000</li> </ul>   | Competitive White Paper                             | Training   | SunWIN                  | 120368                         |
| <ul> <li>Competitive Edge Sun<br/>StorEdge T3 Solution vs.<br/>EMC 8430</li> </ul>        | Competitive White Paper                             | Training   | SunWIN                  | 120369                         |
| <b>External Web Sites</b>   |   |            |                         |                                |
| <ul> <li>Link to Download Site for<br/>Multi-Platform Support</li> </ul>                  | http://www.sun.com/storage/t3es/multi_platform.html |            |                         | html                           |
| <ul> <li>Sun StorEdge Array Main<br/>Page</li> </ul>                                      | http://www.sun.com/storage/disk.html                |            |                         |                                |
| - Fibre Channel Association   | http://www.fibrechannel.com                         |            |                         |                                |
| <ul><li>Fibre Channel Loop<br/>Community</li></ul>  | http://www.fcloop.org                               |            |                         |                                |